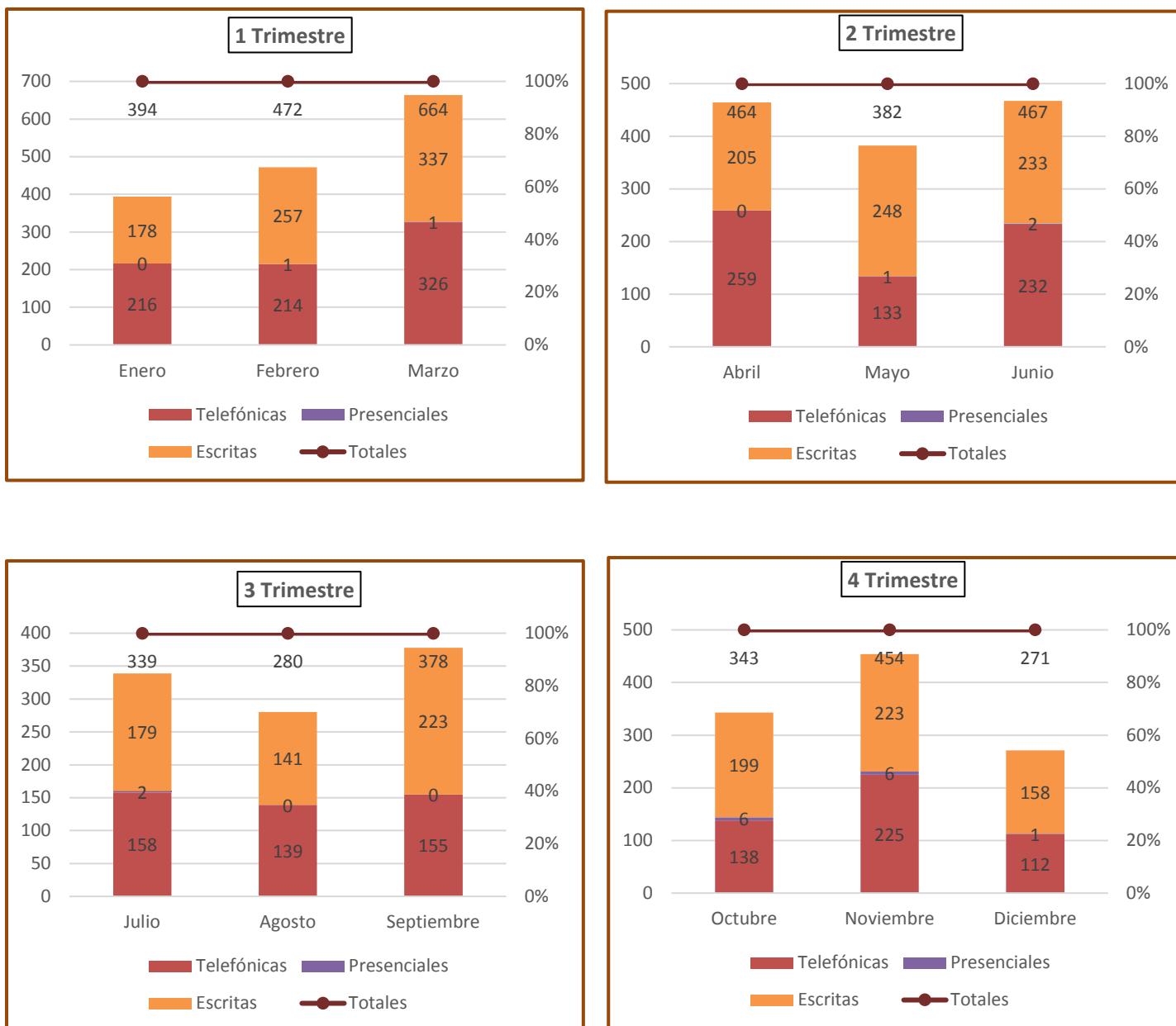


INFORME ESTADÍSTICO SOBRE SOLICITUDES DE INFORMACIÓN AMBIENTAL

ÁREA DE INFORMACIÓN AMBIENTAL Y COORDINACIÓN DE CONTENIDOS WEB
SECRETARÍA GENERAL TÉCNICA
SUBDIRECCIÓN GENERAL DE ANÁLISIS Y ORGANIZACIÓN
CONSEJERÍA DE MEDIO AMBIENTE, VIVIENDA Y AGRICULTURA
COMUNIDAD DE MADRID

Resultados trimestrales 2022

1. Total de peticiones de información de las solicitudes recibidas por trimestre



Punto de Información Ambiental

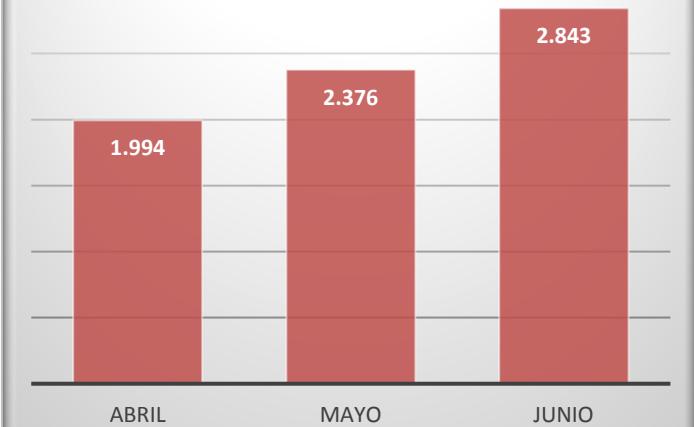
-C/ Alcalá, 16, 2^a Planta
28014 Madrid
Telfs.: 901 525 525 (91 4382936)
info.ambiental@madrid.org

◆ *EVOLUCIÓN ACUMULADA DE SOLICITUDES POR TRIMESTRE*

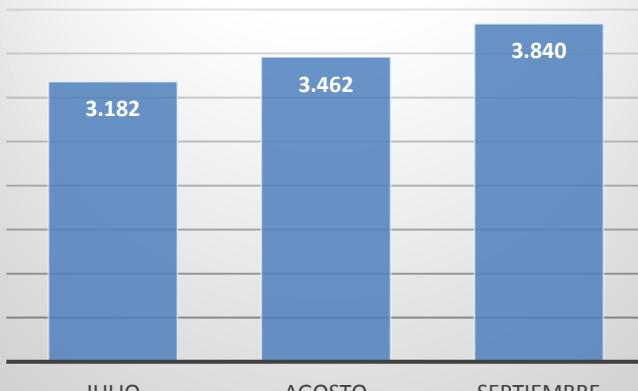
1 Trimestre



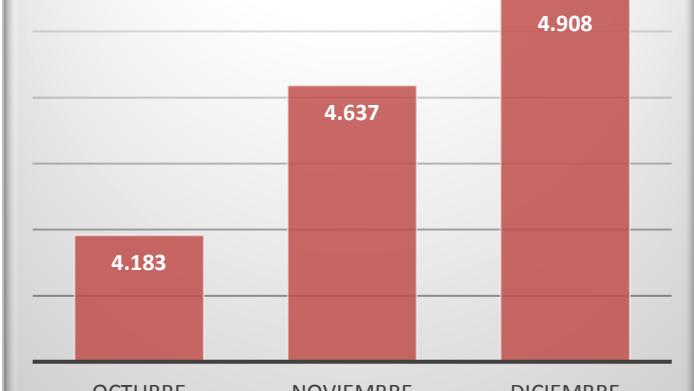
2 Trimestre



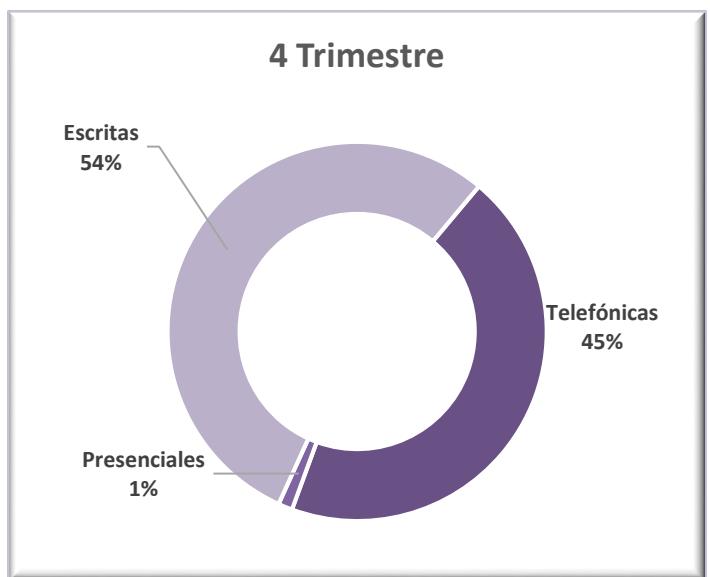
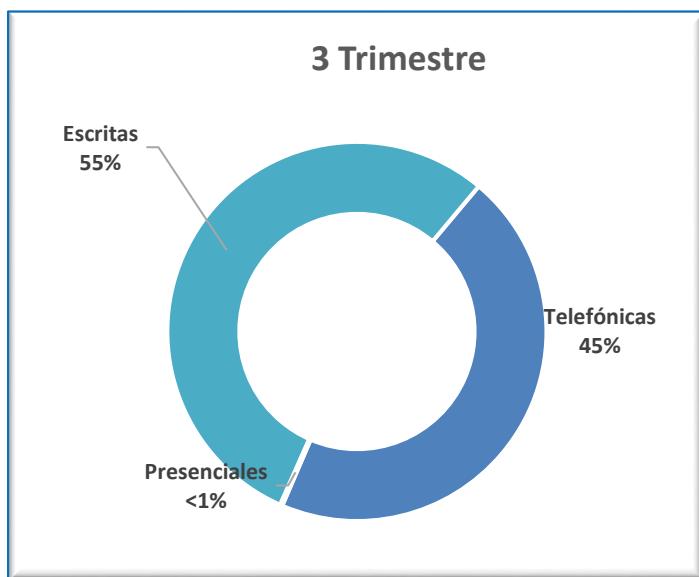
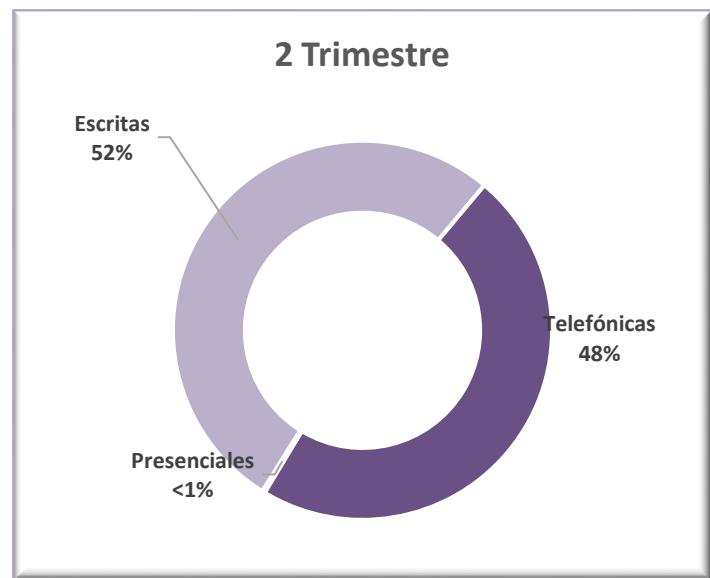
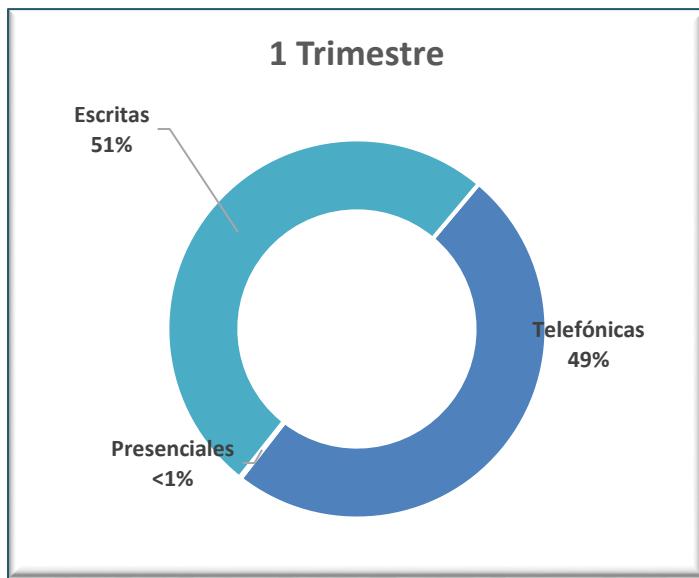
3 Trimestre



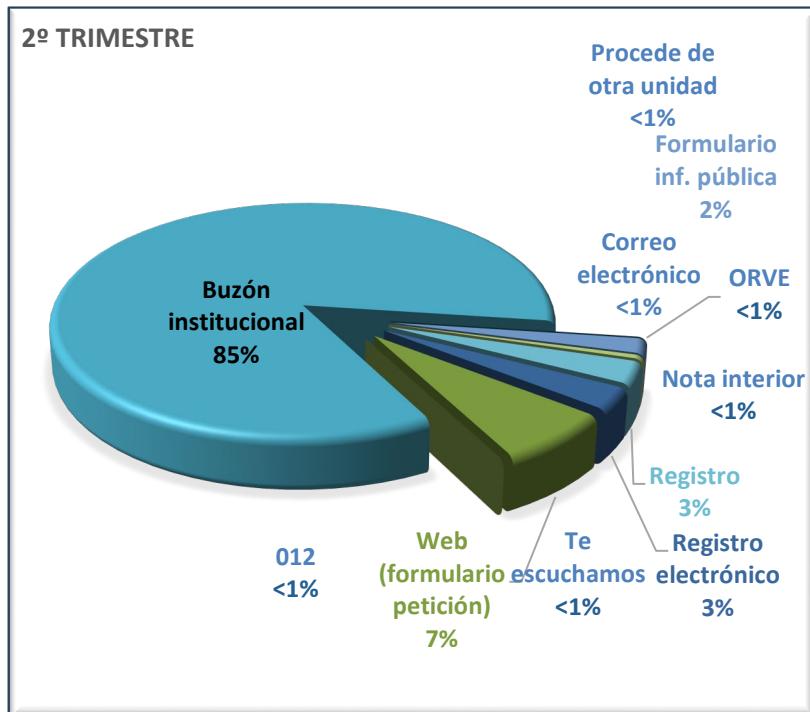
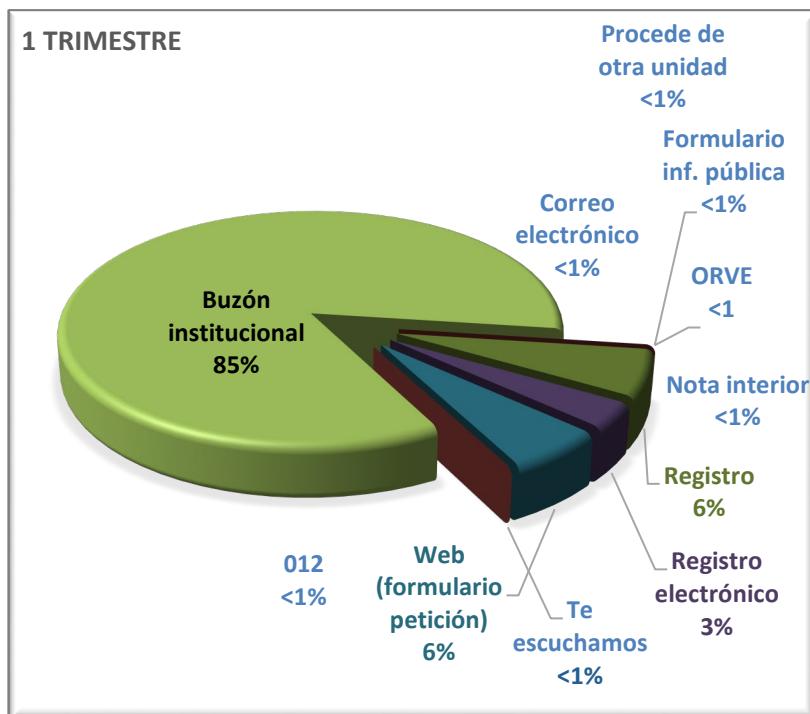
4 Trimestre

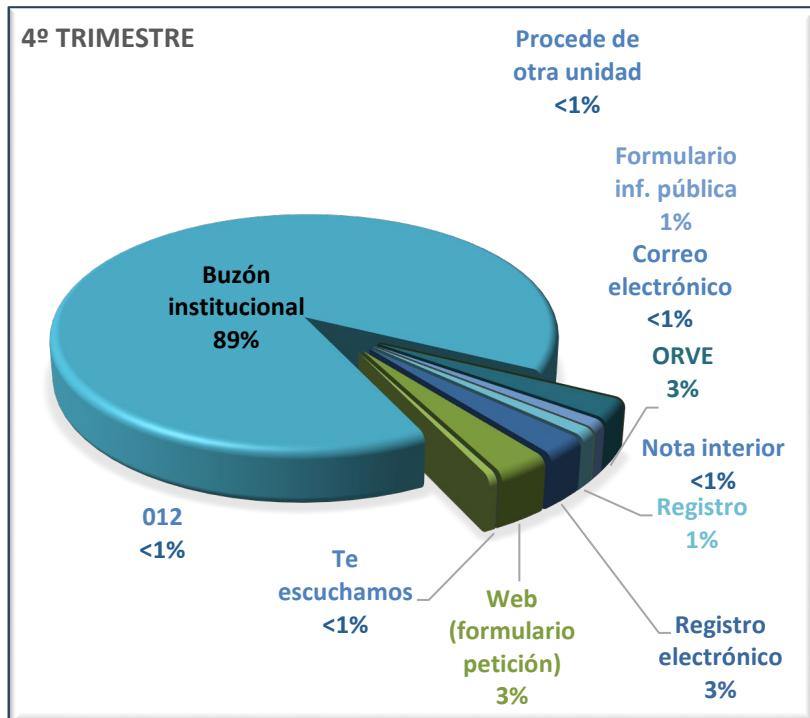
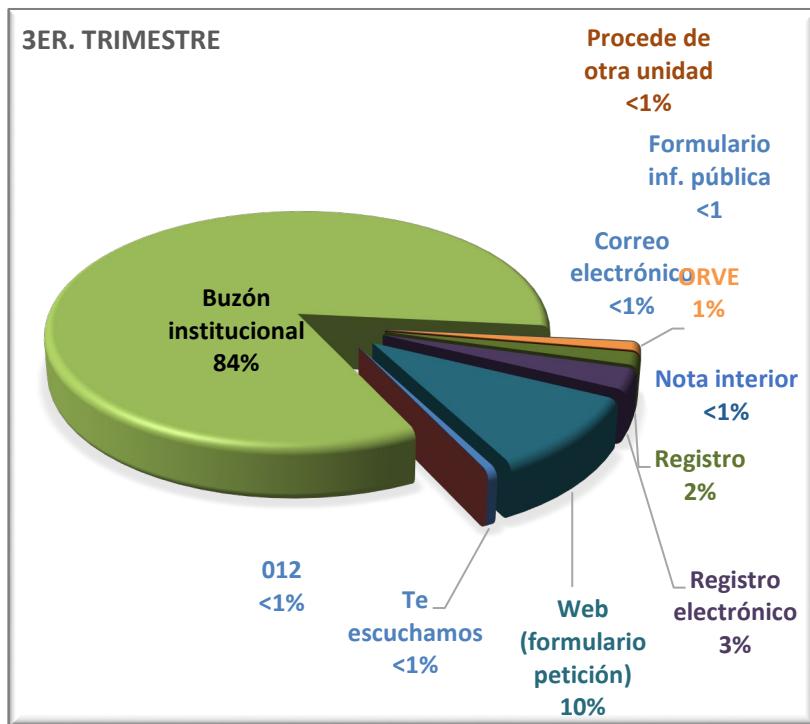


◆ *VÍA DE SOLICITUD POR TRIMESTRE*

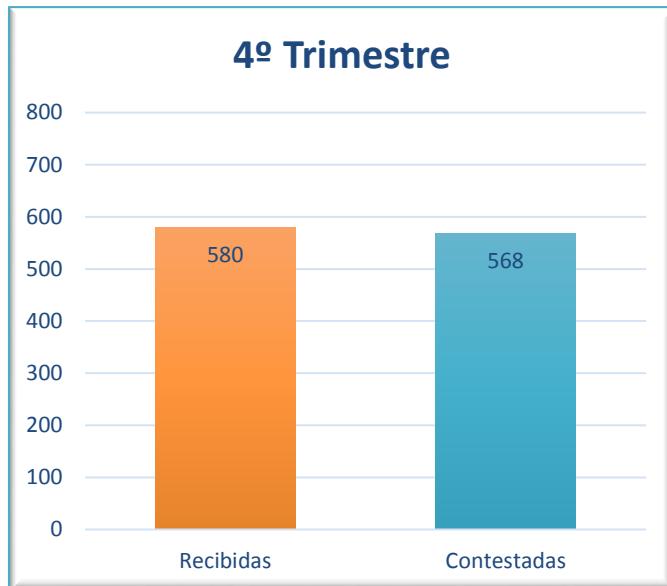
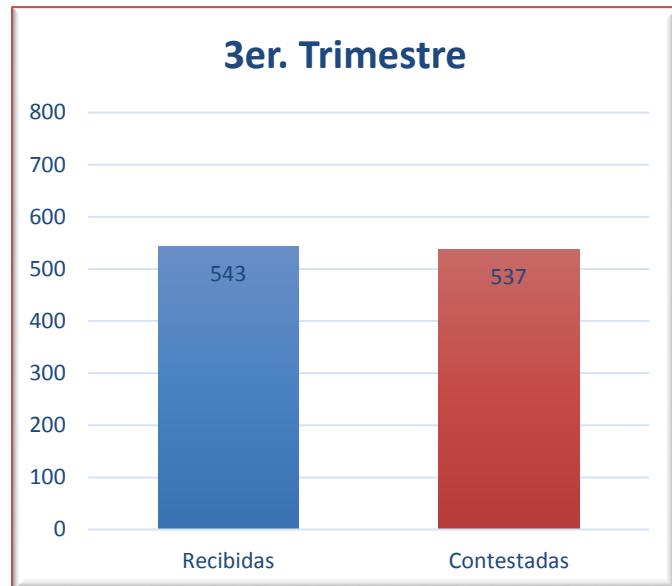
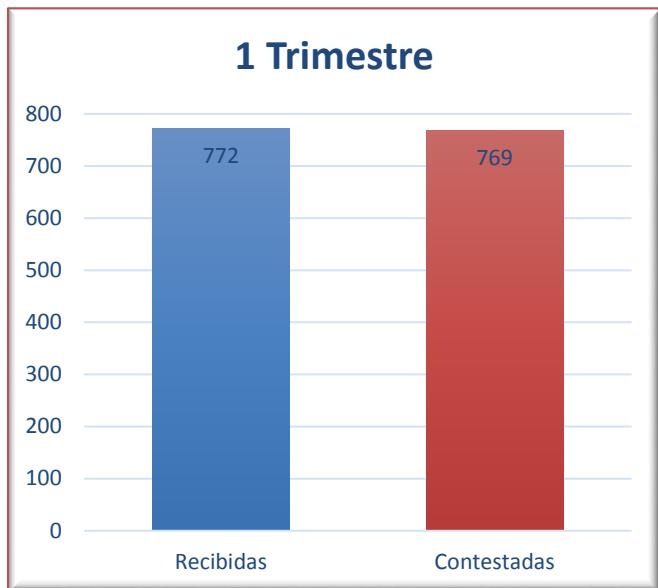


◆ CANAL DE ENTRADA DE LAS PETICIONES ESCRITAS POR TRIMESTRE



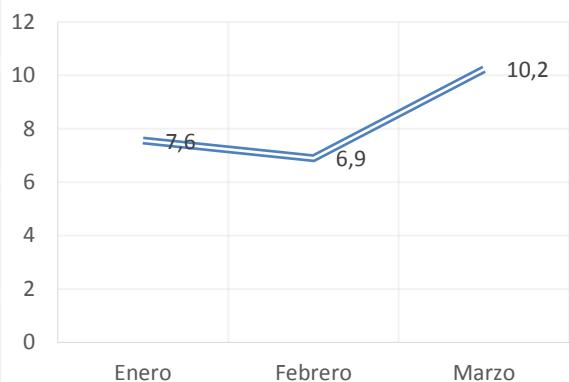


◆ NÚMERO DE CONSULTAS ESCRITAS RECIBIDAS Y CONTESTADAS POR
TRIMESTRE



♦ **TIEMPO MEDIO DE RESPUESTA A PETICIONES ESCRITAS POR TRIMESTRE
(MEDIA MENSUAL EN DÍAS)**

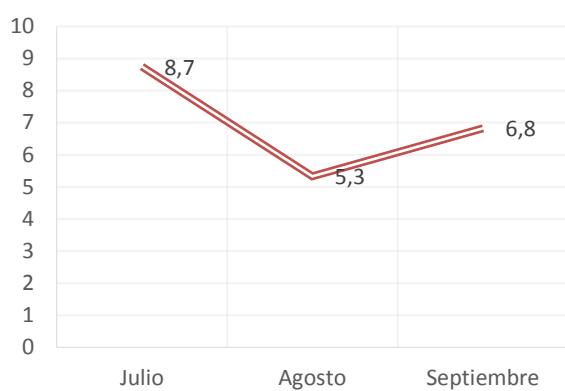
1 TRIMESTRE



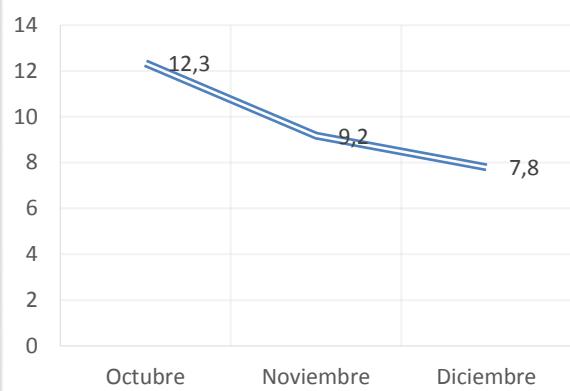
2 TRIMESTRE



3 TRIMESTRE



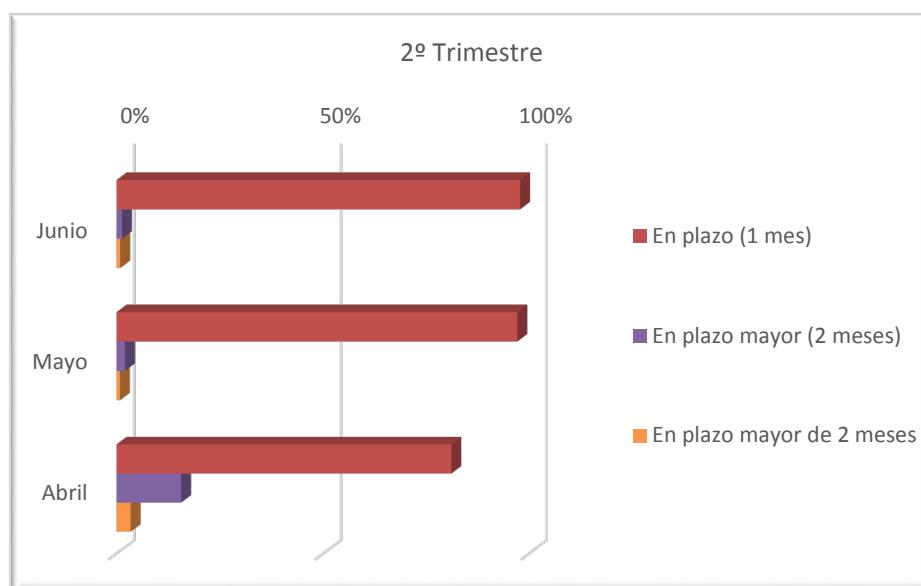
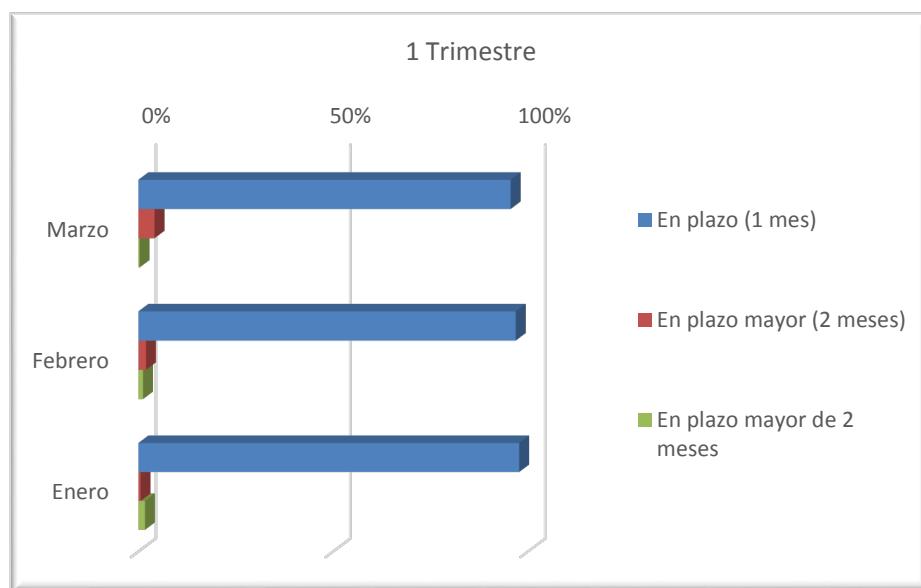
4 TRIMESTRE



Punto de Información Ambiental

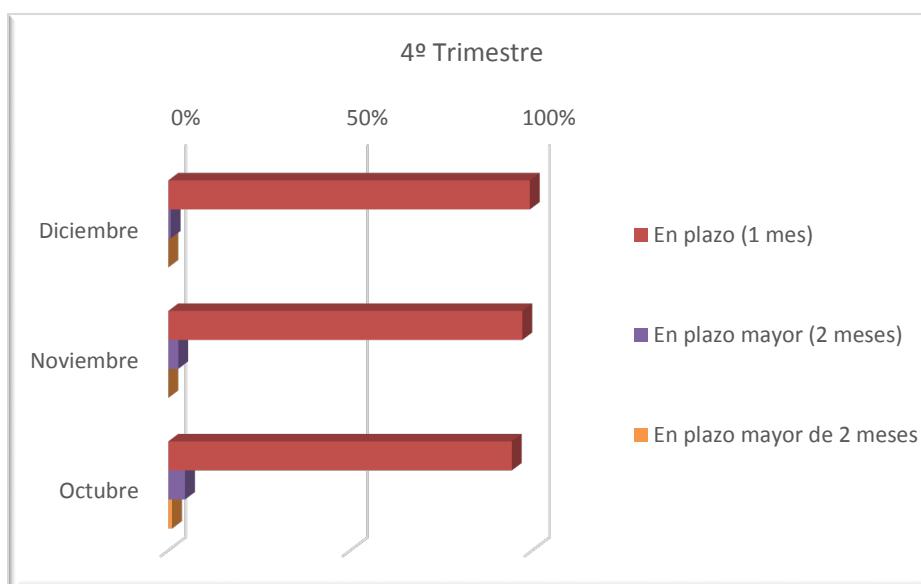
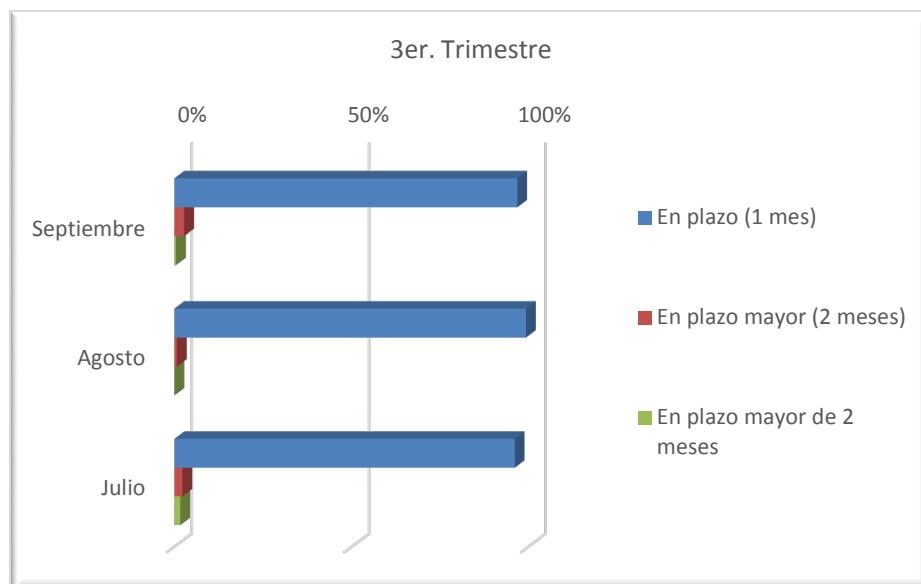
-C/ Alcalá, 16, 2^a Planta
28014 Madrid
Telfs.: 901 525 525 (91 4382936)
info.ambiental@madrid.org

◆ *PLAZOS DE RESPUESTA (% DEL TOTAL) VÍA ESCRITA*



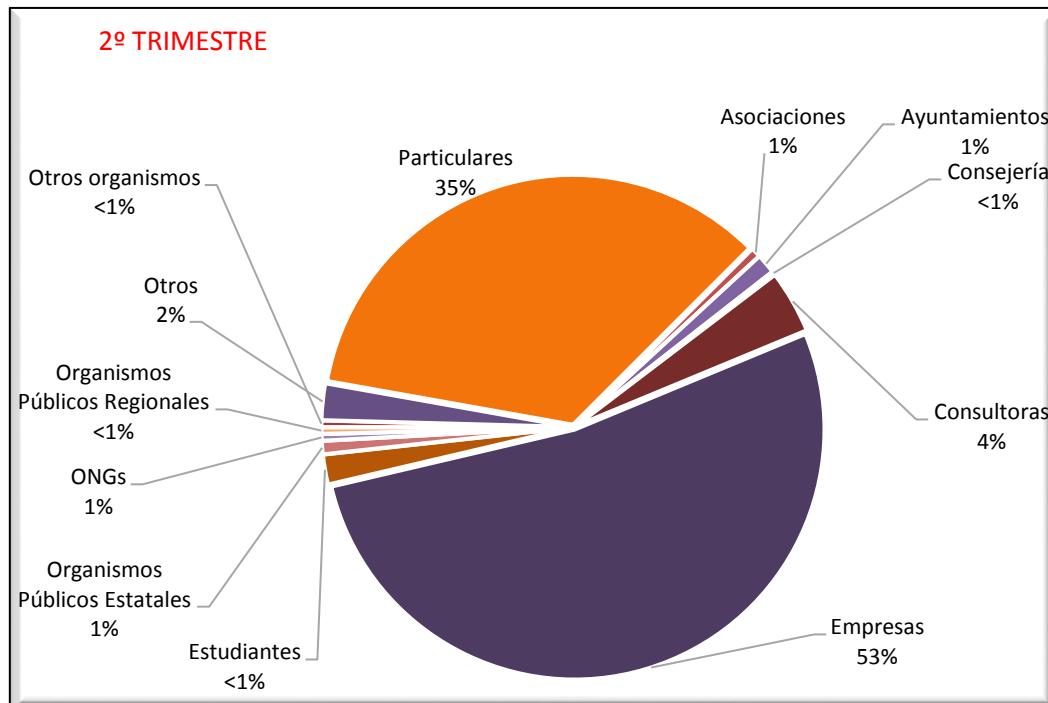
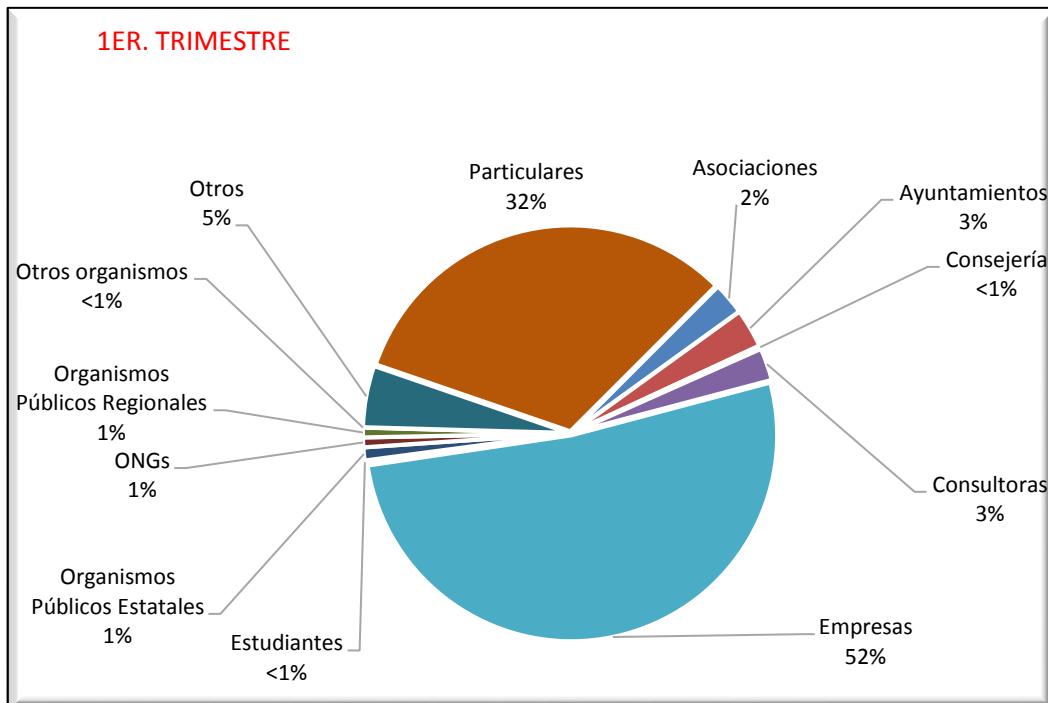
Punto de Información Ambiental

-C/ Alcalá, 16, 2^a Planta
28014 Madrid
Telfs.: 901 525 525 (91 4382936)
info.ambiental@madrid.org



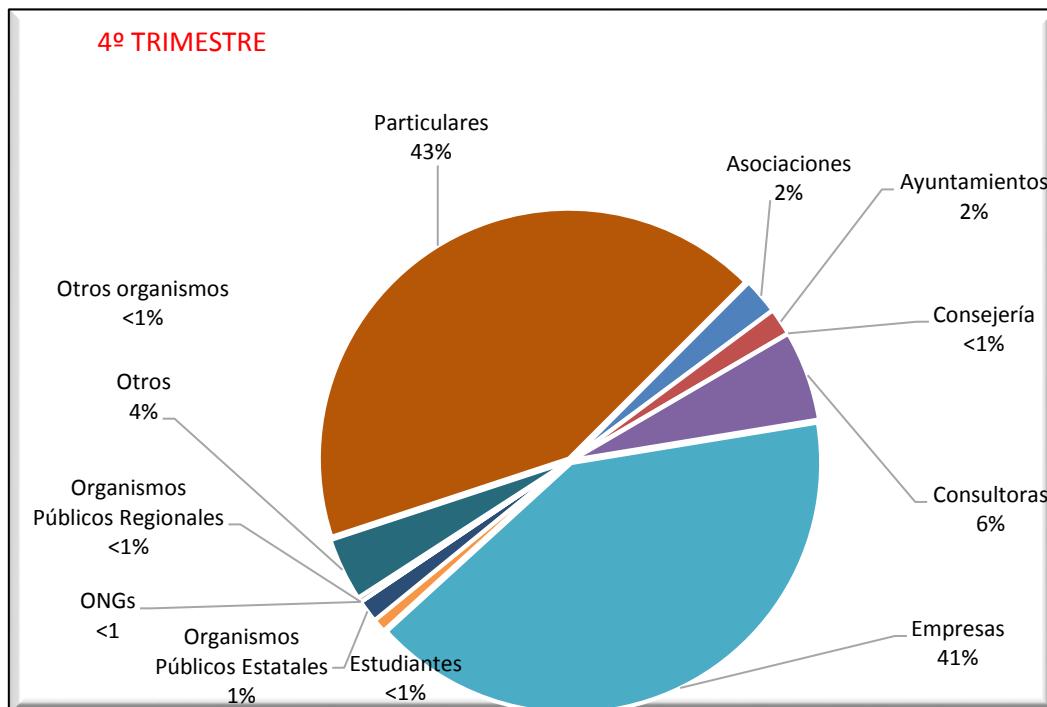
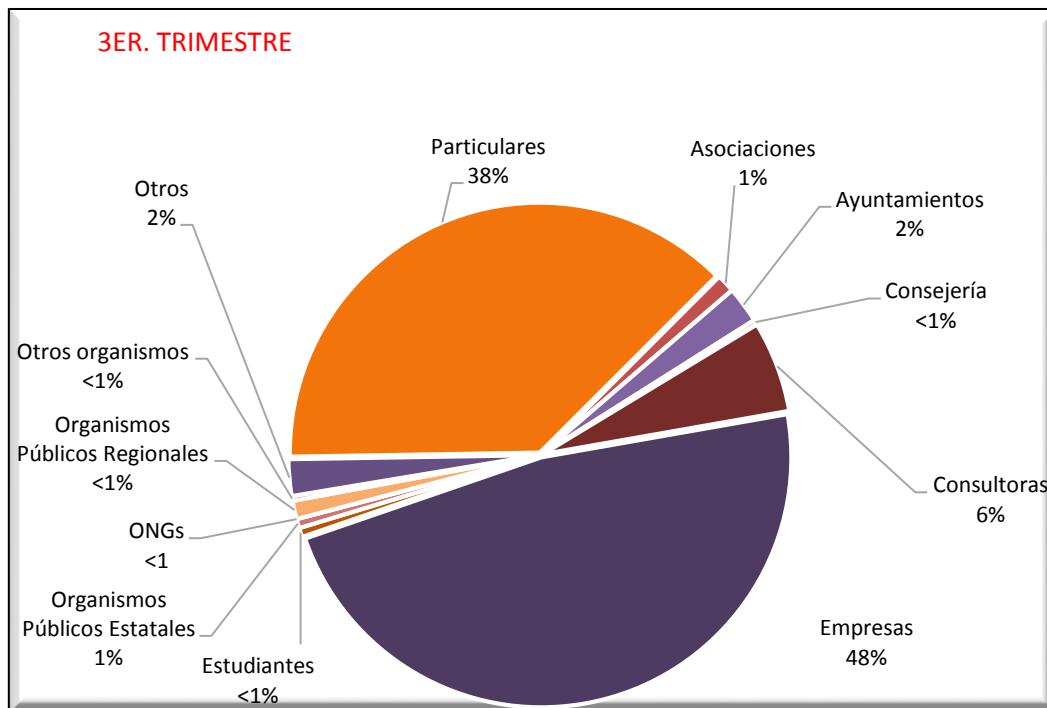
2. Variables de las peticiones

2.1. TIPOS DE SOLICITANTES (Telefónicas, Presenciales y Escritas)



Punto de Información Ambiental

-C/ Alcalá, 16, 2^a Planta
28014 Madrid
Telfs.: 901 525 525 (91 4382936)
info.ambiental@madrid.org



2.2. TIPO Y CANTIDAD DE MATERIAL SOLICITADO

