



# IRSST

Instituto Regional  
de Seguridad y Salud  
en el Trabajo

WORKPLACE SAFETY AND  
HEALTH EDUCATION FOR  
YOUNG PEOPLE  
COURSE YEAR 2024/2025

# UNEXPECTED ENCOUNTERS

BASED ON  
REAL EVENTS



Comunidad  
de Madrid

CONSEJERÍA DE ECONOMÍA, HACIENDA Y EMPLEO

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Soporte de maquetación en línea PDF:

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1ª Edición: enero 2025

Publicación en línea en formato PDF

Realizado en España – Made in Spain

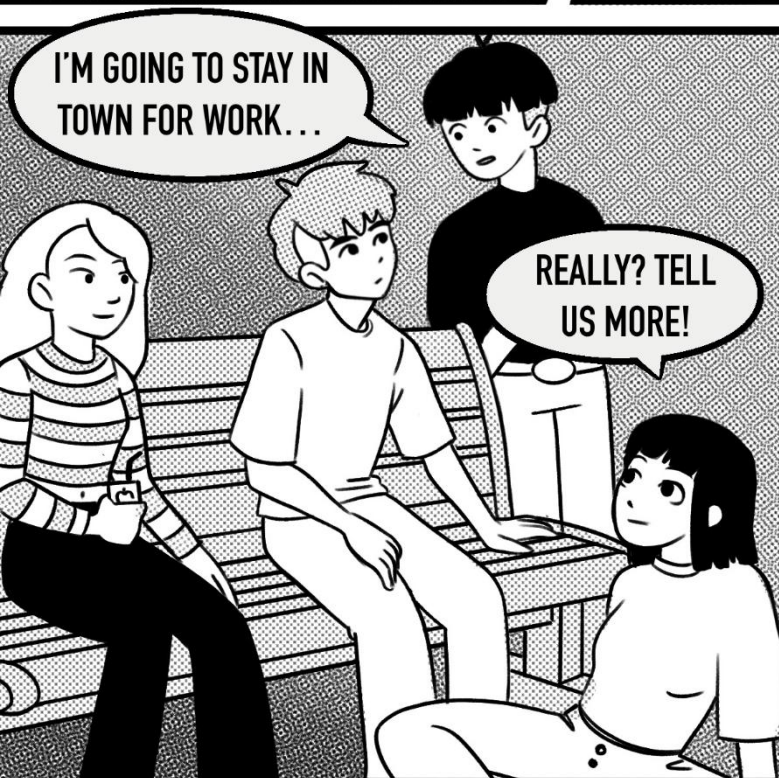




SO... WHAT'S THE PLAN?



WHAT ARE YOU GUYS GOING TO DO THIS SUMMER?



I'M GOING TO STAY IN TOWN FOR WORK...

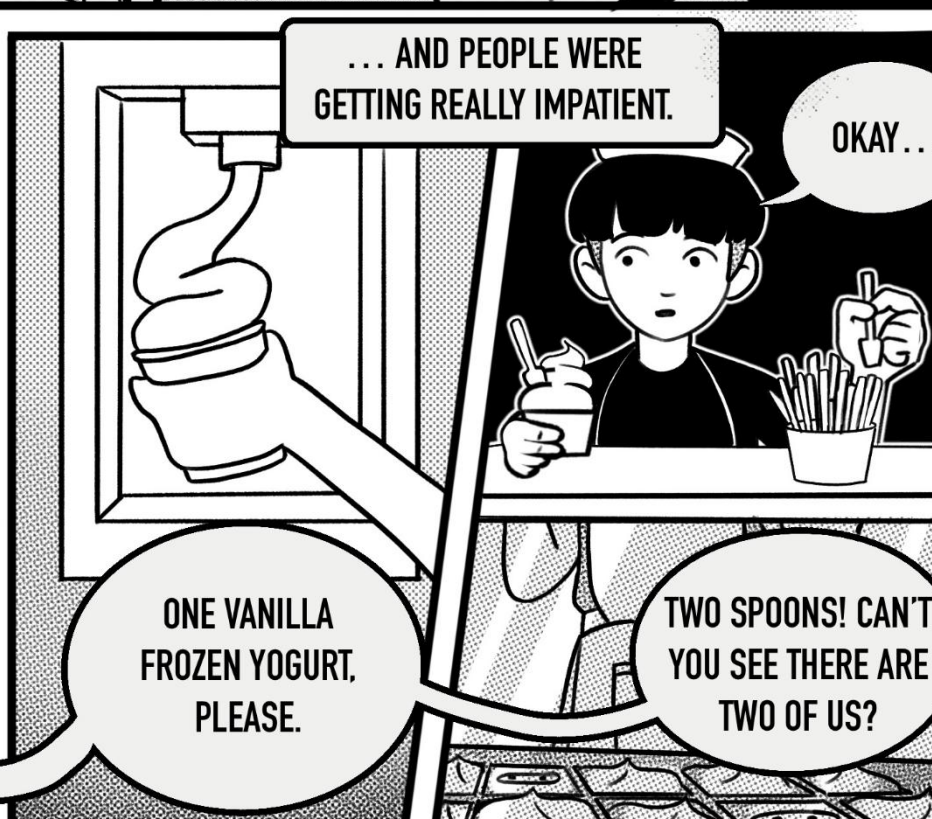
REALLY? TELL US MORE!



I GOT A JOB IN THE ICE CREAM SHOP IN THE TOWN'S SQUARE. I STARTED LAST THURSDAY, AND LET ME TELL YOU... IT WAS ROUGH...



FIRST OFF, IT WAS PACKED...



... AND PEOPLE WERE GETTING REALLY IMPATIENT.

OKAY...

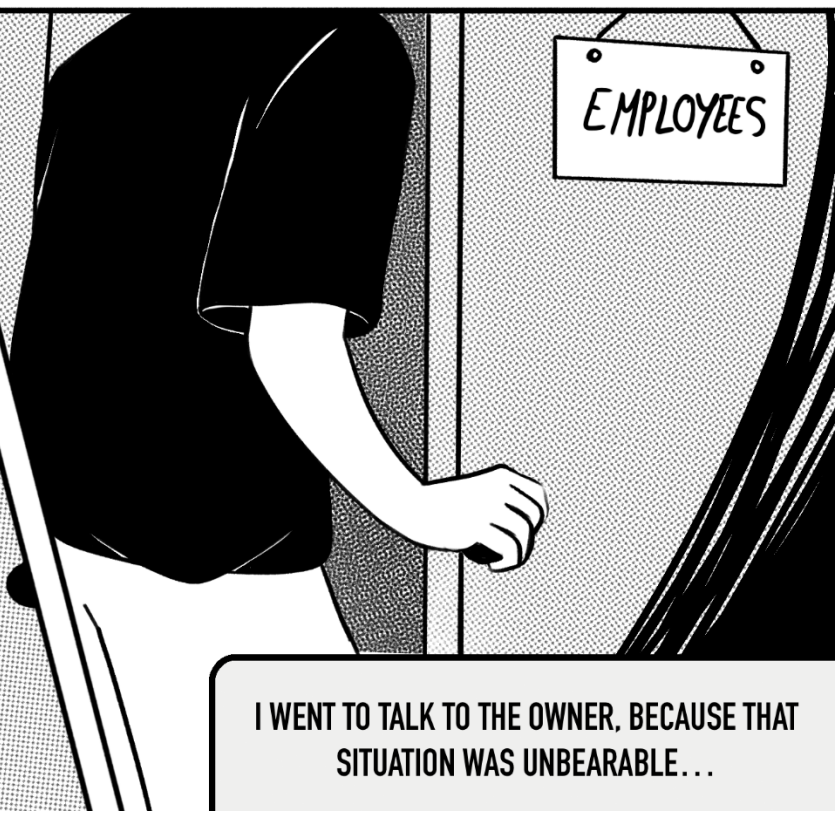
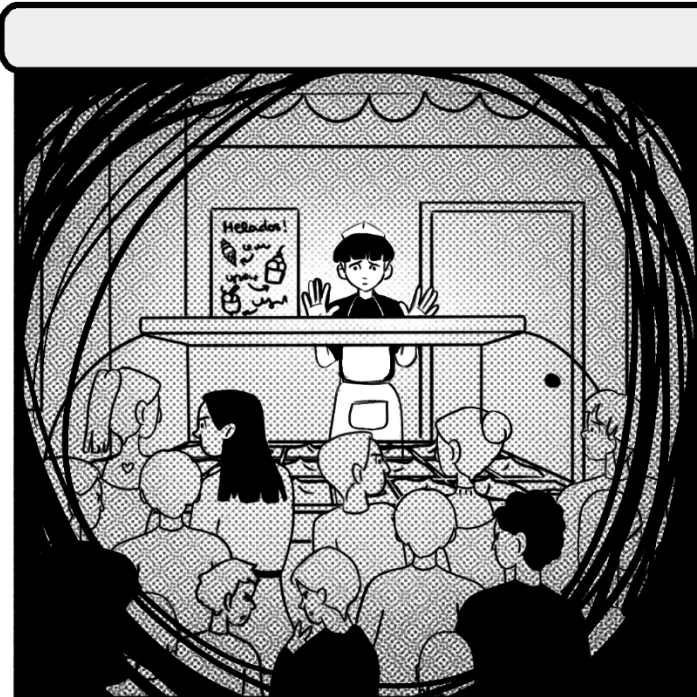
ONE VANILLA FROZEN YOGURT, PLEASE.

TWO SPOONS! CAN'T YOU SEE THERE ARE TWO OF US?

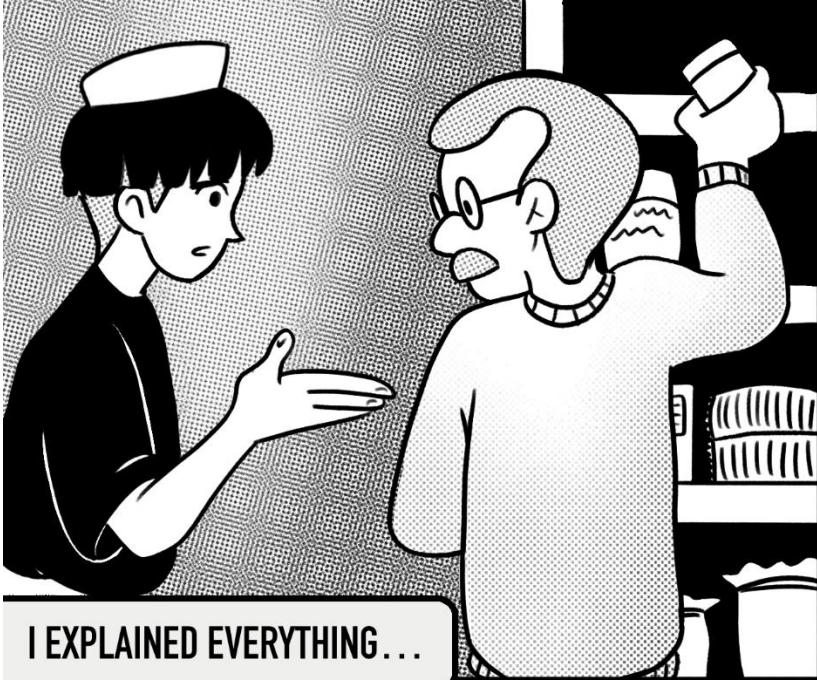




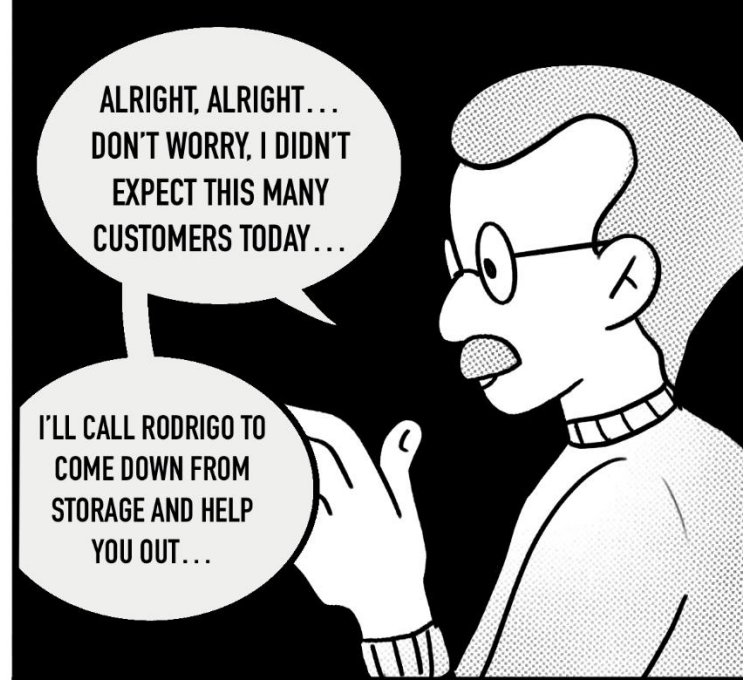








I EXPLAINED EVERYTHING...



ALRIGHT, ALRIGHT...  
DON'T WORRY, I DIDN'T  
EXPECT THIS MANY  
CUSTOMERS TODAY...

I'LL CALL RODRIGO TO  
COME DOWN FROM  
STORAGE AND HELP  
YOU OUT...

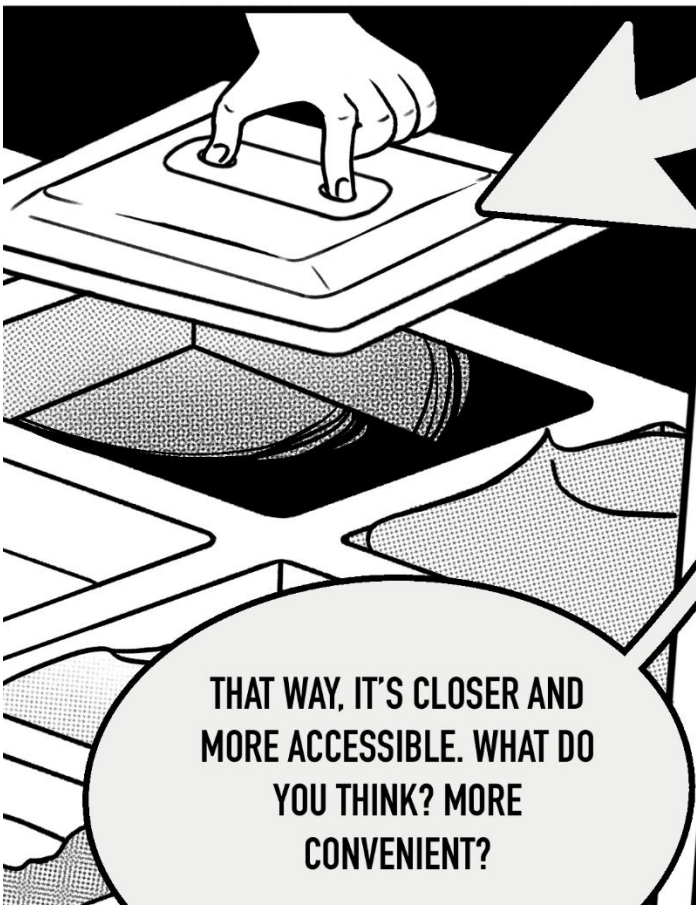


HEY, COULD YOU COME  
BY TO HELP US? WE'RE  
PACKED...

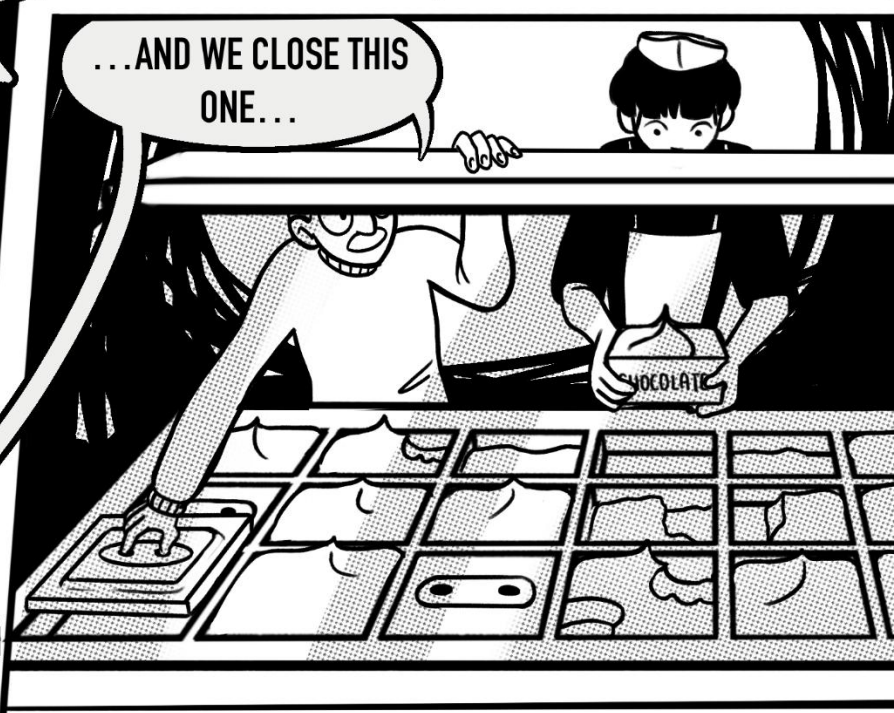
SURE, BE THERE IN 10



WHAT IF WE PUT  
THIS IN AN  
EMPTY SLOT?



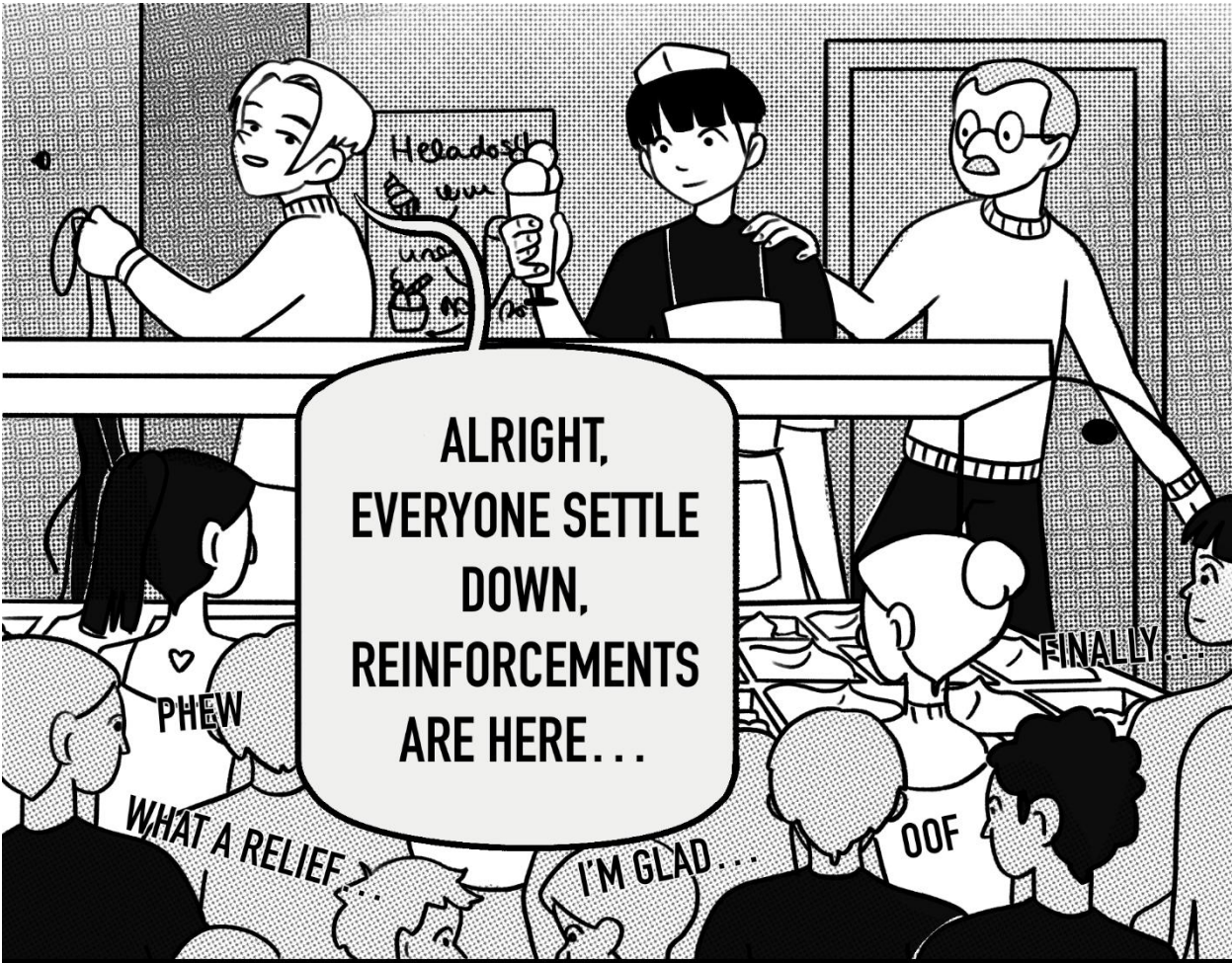
...AND HE QUICKLY CAME TO AID



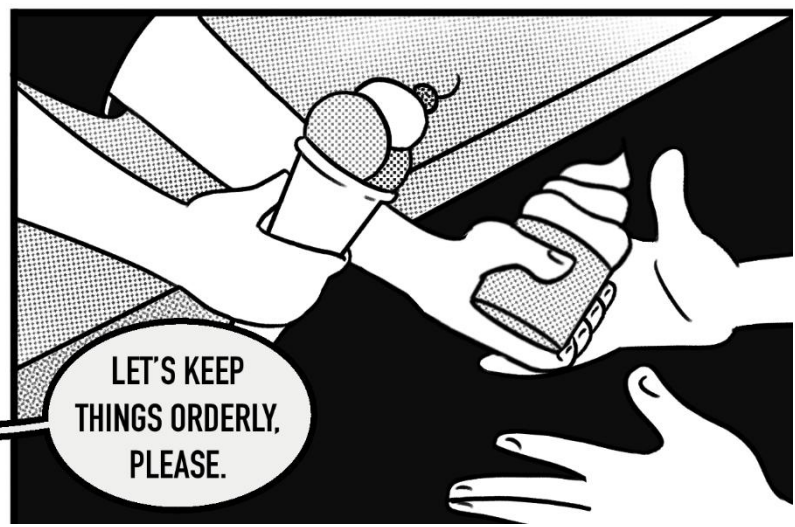
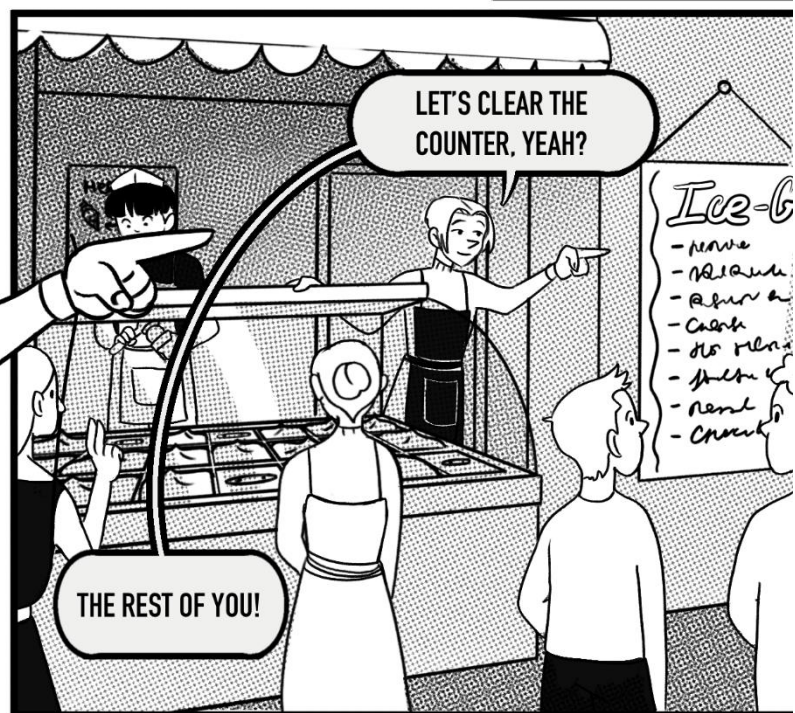
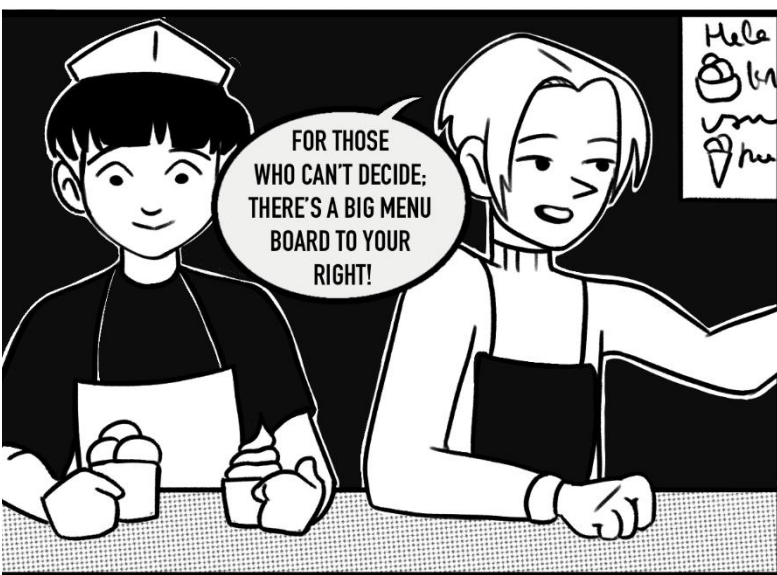
...AND WE CLOSE THIS  
ONE...

THAT WAY, IT'S CLOSER AND  
MORE ACCESSIBLE. WHAT DO  
YOU THINK? MORE  
CONVENIENT?

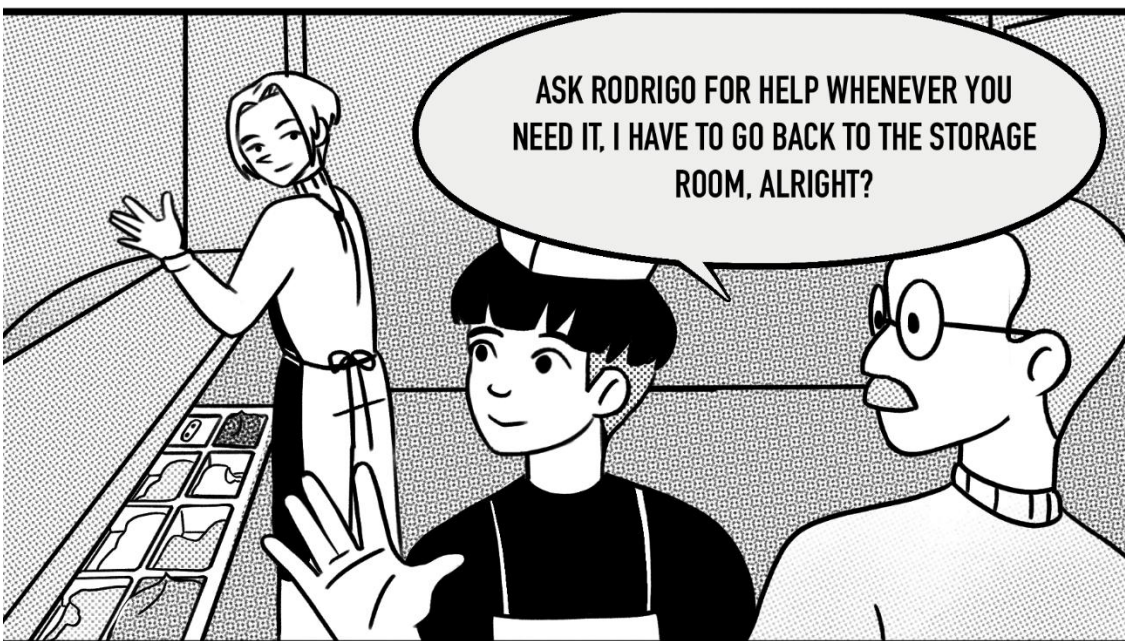
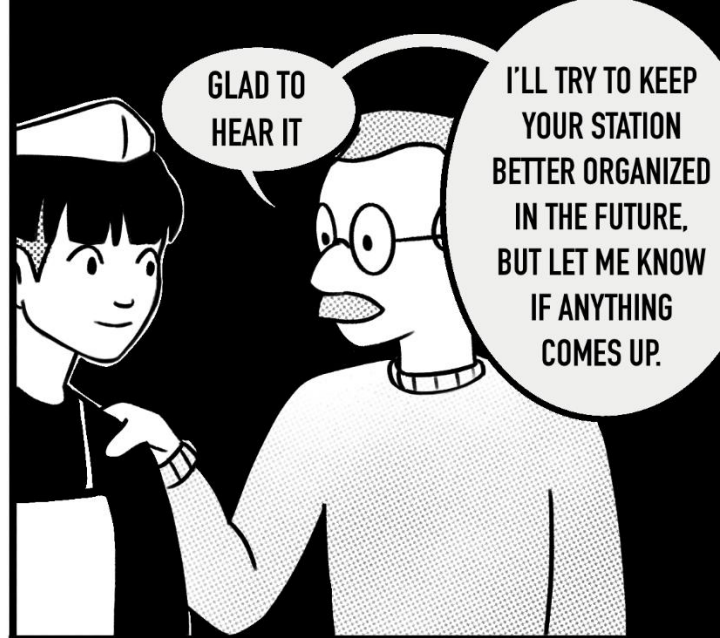




WHEN MY COLLEAGUE ARRIVED, HE TOOK OVER THE SITUATION FAST. HIS SENSE OF HUMOR LIGHTENED THE MOOD, AND EVEN THE MOST IMPATIENT CUSTOMERS RELAXED.







THEY WERE VERY KIND AND PATIENT ON MY FIRST DAY, THE STRESS AND OVERWHELM OF STARTING OUT BEGAN TO FADE, AND I COULD FINALLY START FOCUSING ON DOING MY JOB RIGHT.

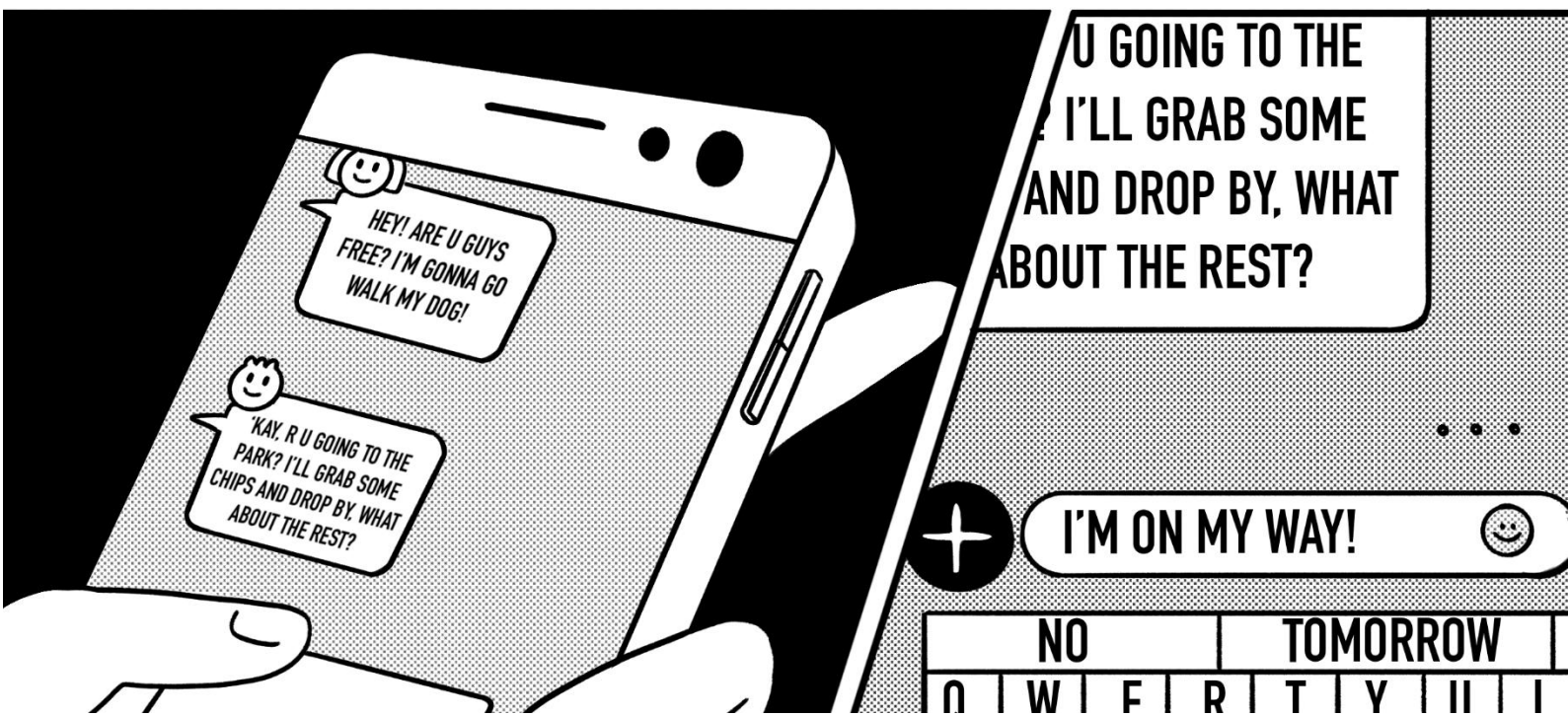




BY THE END OF MY SHIFT, I FELT MORE  
RELAXED, AND AFTER REORGANIZING THE ICE  
CREAM TUBS, MY SHOULDER PAIN SUBSIDED  
CONSIDERABLY...



- Nerd  
- Chocolate



U GOING TO THE  
PARK? I'LL GRAB SOME  
CHIPS AND DROP BY, WHAT  
ABOUT THE REST?

HEY! ARE U GUYS  
FREE? I'M GONNA GO  
WALK MY DOG!

KAY, R U GOING TO THE  
PARK? I'LL GRAB SOME  
CHIPS AND DROP BY. WHAT  
ABOUT THE REST?



I'M ON MY WAY!

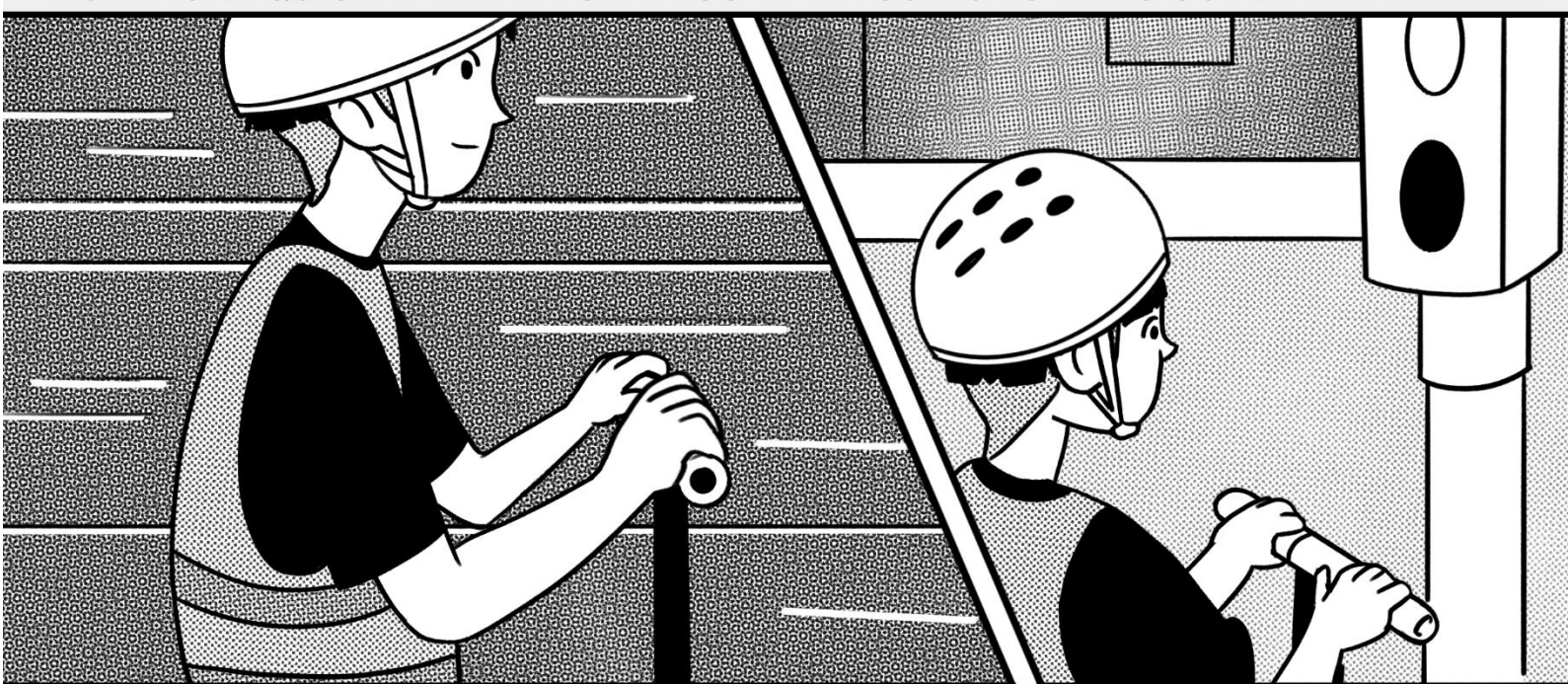


NO				TOMORROW			
S	M	T	W	T	F	S	S

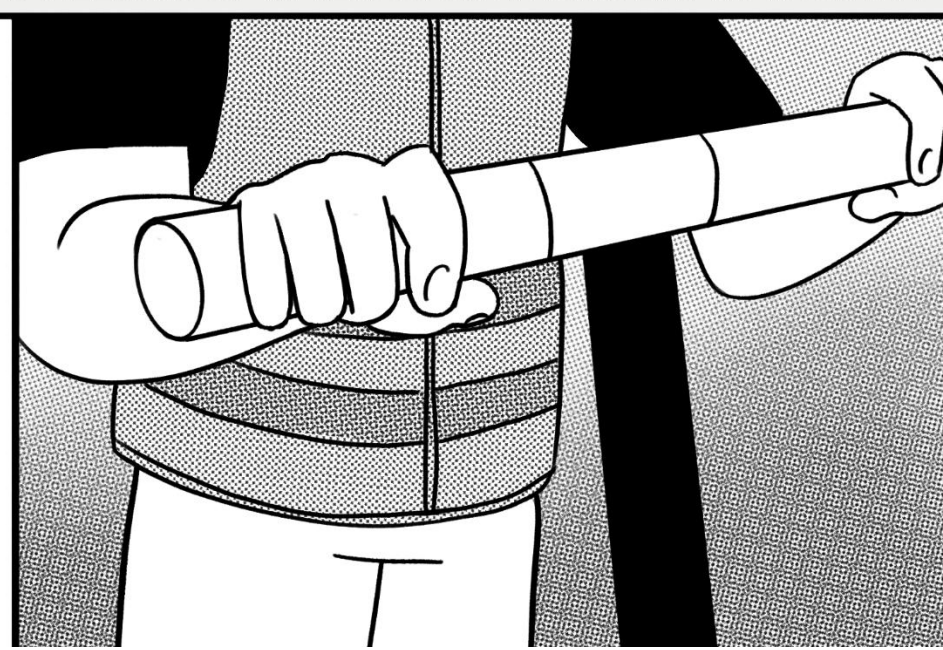
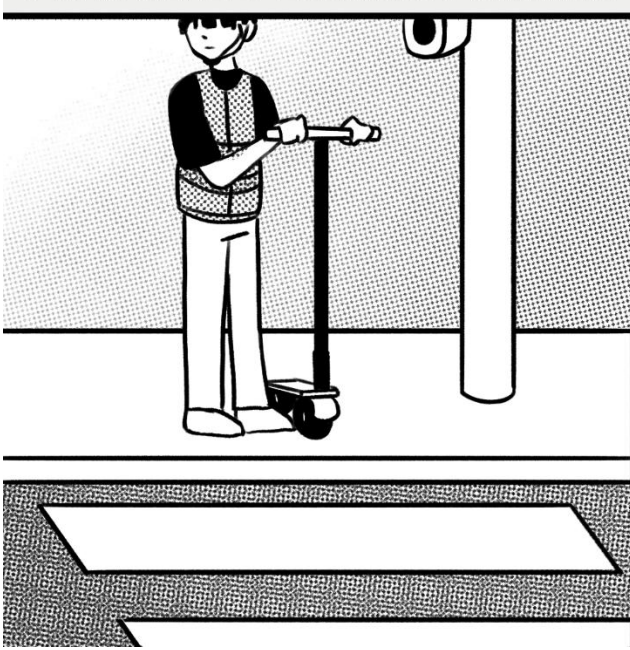




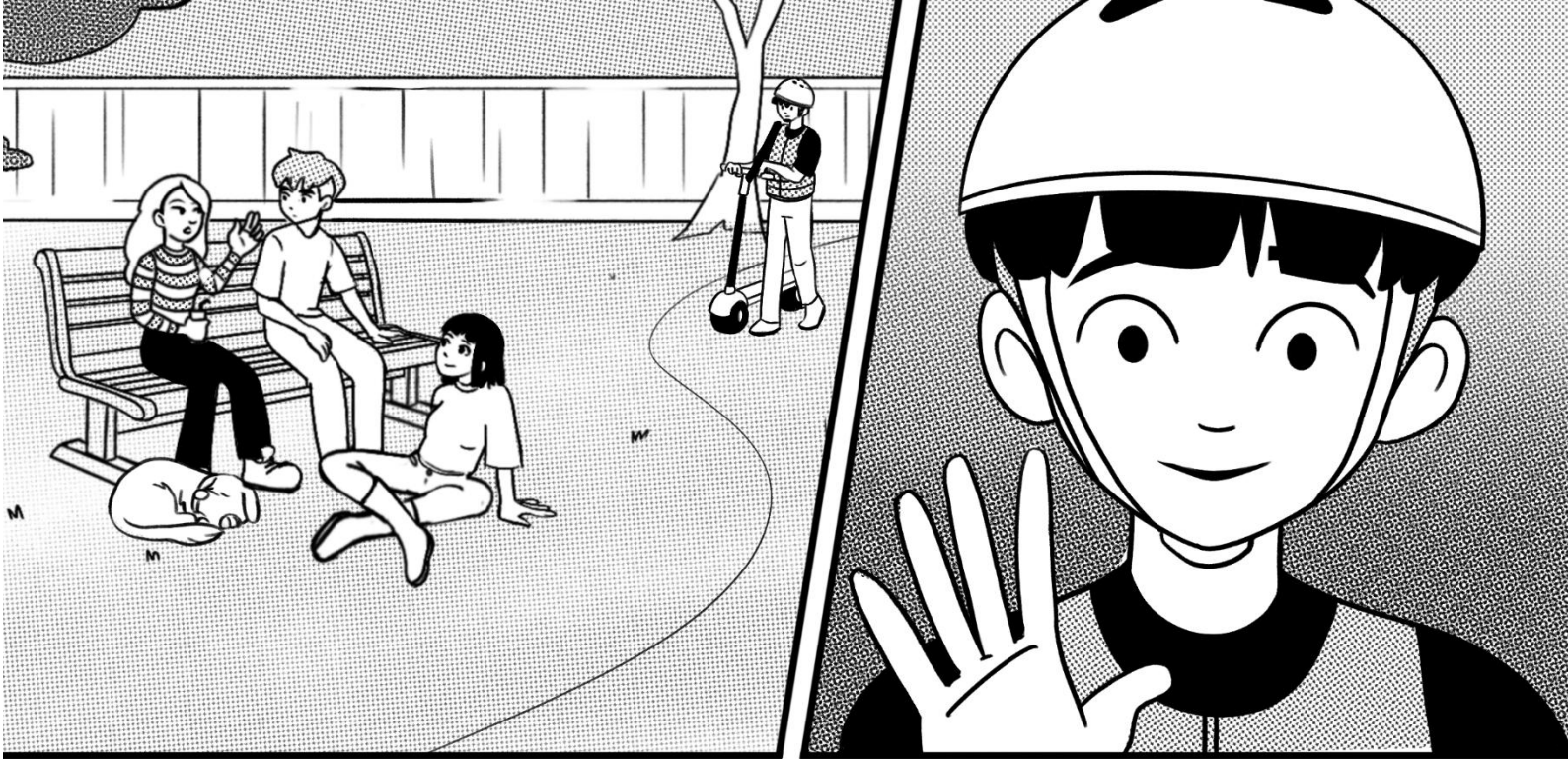
I CHANGED QUICKLY WHEN I SAW YOU WERE GOING TO HANG OUT AT THE PARK...



I WAS REALLY LOOKING FORWARD TO MEETING UP AFTER SUCH A LONG DAY AT WORK...



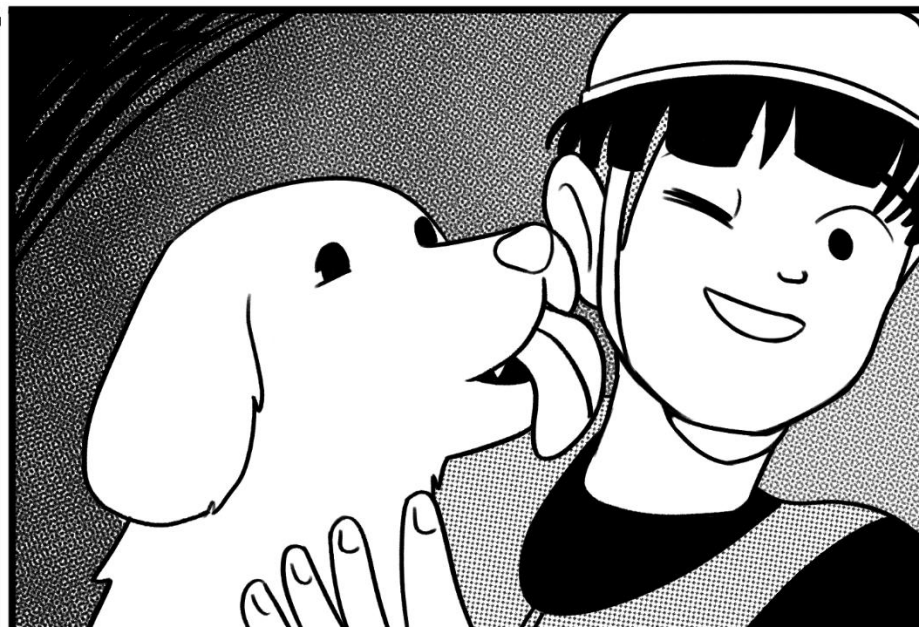




**AS YOU KNOW, I USUALLY GET HERE ON MY SCOOTER...**



**WELL, BETWEEN  
GETTING THERE AND  
DEALING WITH SUSAN'S  
DOG... I TOTALLY  
FORGOT TO FILL YOU  
GUYS IN ALL THIS!**



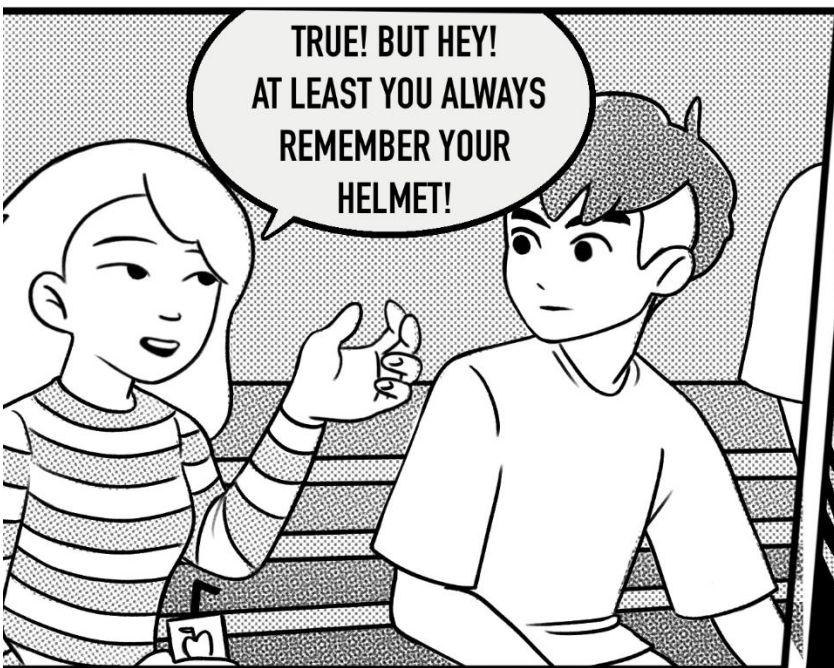




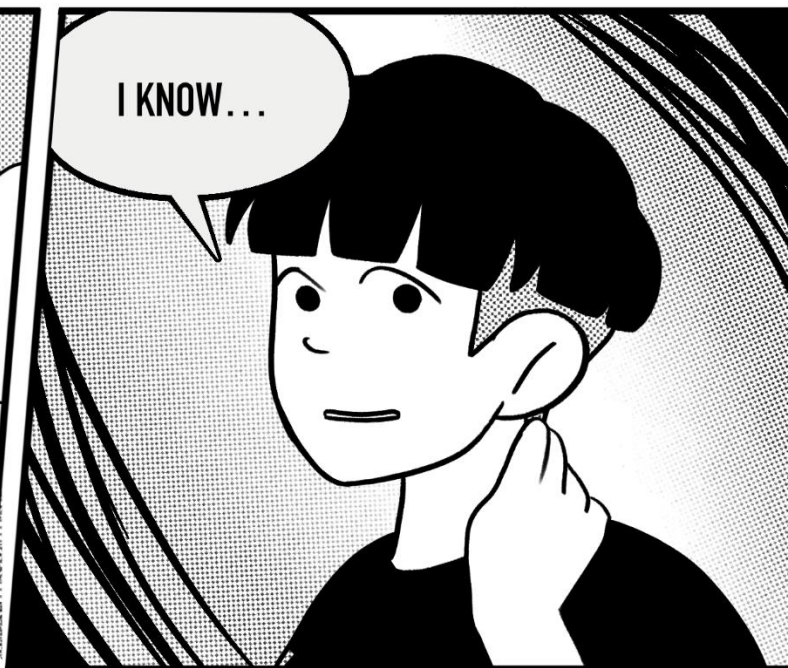
... AND HERE WE ARE!



CHECHU..  
YOU'RE SO  
FORGETFUL...



TRUE! BUT HEY!  
AT LEAST YOU ALWAYS  
REMEMBER YOUR  
HELMET!



I KNOW...



BUT ANYWAY... I'M  
JUST GLAD EVERYTHING  
WORKED  
OUT.

RIGHT, CONGRATS ON YOUR NEW  
JOB, I'M GLAD EVERYTHING IS  
GOING BETTER NOW...

YES!



ACTIONS TO PROMOTE AND  
SPREAD THE SAFETY AND HEALTH  
CULTURE AMONG LOWER  
SECONDARY EDUCATION AND  
BASIC VOCATIONAL TRAINING  
STUDENTS AND TEACHERS