



CONSEJERÍA DE EDUCACIÓN,
UNIVERSIDADES, CIENCIA Y
PORTAVOCÍA

Comunidad de Madrid



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Pruebas para la obtención del Título de Técnico en Sistemas Microinformáticos y Redes

Convocatoria correspondiente al curso académico 2025-2026

(Resolución de 12 de diciembre de 2025 de la Dirección General de Educación Secundaria, Formación Profesional y Régimen Especial)

DATOS DEL ASPIRANTE			FIRMA
APELLIDOS:			
Nombre:	DNI NIE o Pasaporte:	Fecha:	

Código del ciclo: IFCM01	Denominación completa del título: TÉCNICO EN SISTEMAS MICROINFORMÁTICOS Y REDES
Clave o código del módulo: CM13	Denominación completa del módulo profesional: Inglés Técnico para Grado Medio

INSTRUCCIONES GENERALES PARA LA REALIZACIÓN DE LA PRUEBA
• Se entrega un examen con preguntas de respuesta abierta, opción múltiple, redacción y una plantilla de respuestas. • En las preguntas de opción múltiple, cada pregunta tiene 4 posibles respuestas, de las cuales únicamente una es la correcta. • Las respuestas sólo se marcarán en la plantilla. • Al finalizar el examen se entrega tanto la plantilla de respuestas como el examen. • No se podrá utilizar ninguna documentación a la hora de realizar el examen.
CRITERIOS DE CALIFICACIÓN Y VALORACIÓN
• La valoración máxima es de 70 pts. Las preguntas 1-60 tienen el valor de 1 pto. La parte IV vale 10 puntos y se utilizará una rúbrica para evaluarla. • Cada respuesta incorrecta en las preguntas 1-60 resta 1/3 del valor de la pregunta. • El examen se aprueba con una calificación mayor o igual a 35 puntos

CALIFICACIÓN



Pruebas para la obtención del Título de Técnico en Sistemas Microinformáticos y Redes

INGLÉS TÉCNICO PARA GRADO MEDIO

PART I. LISTENING COMPREHENSION (10 POINTS)

Exercise 1. Listen to the conversation and complete the sentences in the answer sheet.

1. Jim is calling Tom because he has a problem with his
2. Jim wants to watch a
3. Tom suggests checking cables for a possible loose
4. Jim says that the volume control is on
5. Finally, Tom advises Jim to always check the volume control in the

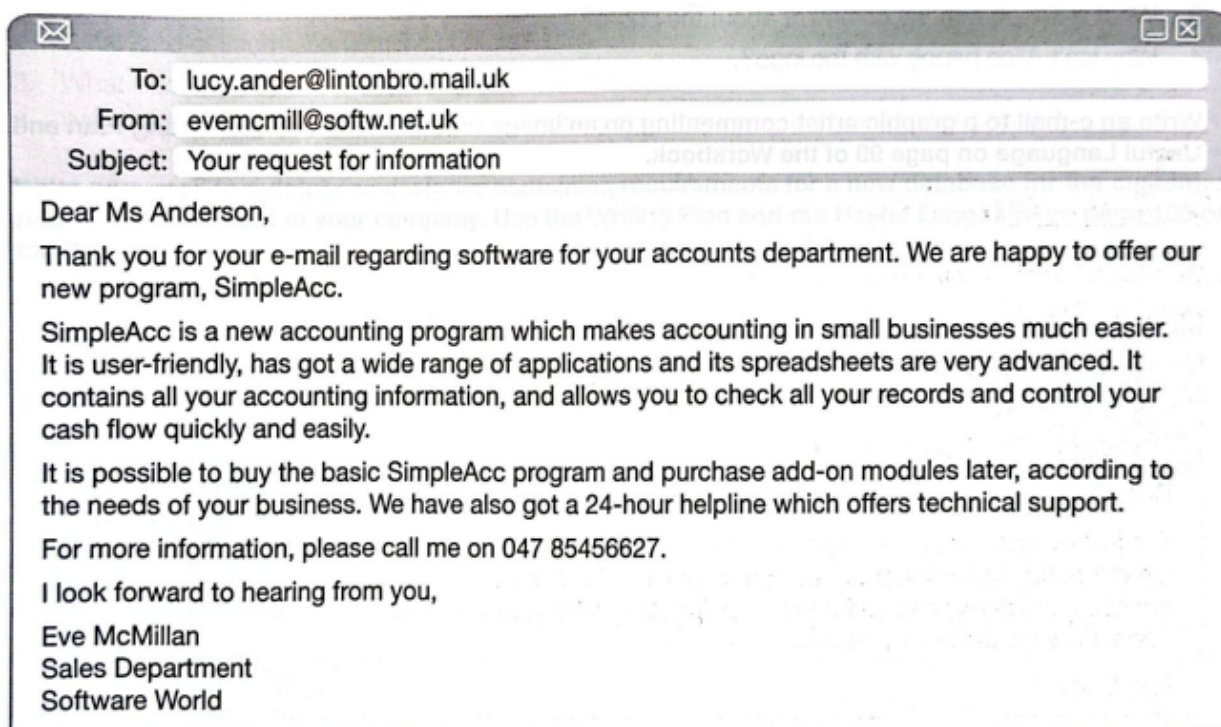
Exercise 2. Listen again and write T (true), F (false) or DS (Doesn't Say) in the answer sheet.

6. Jim has already checked the cables twice.....
7. Jim is watching an online video.
8. Jim has difficulties finding the volume control.
9. Jim needs to find a green line after clicking the volume icon.
10. Tom can't finally find where the problem comes from.



PART II. READING COMPREHENSION (10 points)

Exercise 3. Read the email and then complete the activities.



A. Write T (true) or F (false) next to the sentences below. Copy the sentences that justify your answers.

11. SimpleAcc is a well recognised program.
12. The only problem with the program is that it doesn't provide many applications.
13. This accounting program is difficult to manage.
14. They offer continuous information.
15. The offer includes improving your basic program for free.



B. Choose the correct answer in each case.

16. What is the main purpose of the email?

- | | | | |
|-----------------------------------|-----------------------------------|------------------------------|--------------------------|
| A. To complain
about a service | B. To offer a
software product | C. To request
information | D. To cancel an
order |
|-----------------------------------|-----------------------------------|------------------------------|--------------------------|

17. What is SimpleAcc designed for?

- | | | | |
|--|---------------------|---------------------------------|--------------------|
| A. Large
international
companies | B. Personal banking | C. Small business
accounting | D. Online shopping |
|--|---------------------|---------------------------------|--------------------|

18. Which feature is mentioned about SimpleAcc?

- | | | | |
|-----------------------------|-----------------------------------|--|---------------------------|
| A. It only works
offline | B. It has limited
applications | C. It includes
advanced
spreadsheets | D. It is difficult to use |
|-----------------------------|-----------------------------------|--|---------------------------|

19. What additional service does the company provide?

- | | | | |
|-----------------|--------------------------|----------------|------------------------|
| A. Free laptops | B. A 24-hour
helpline | C. Tax refunds | D. Office
furniture |
|-----------------|--------------------------|----------------|------------------------|

20. What can customers do after buying the basic program?

- | | | | |
|----------------------|---------------------|-------------------------------|-------------------------|
| A. Return it anytime | B. Upgrade for free | C. Purchase
add-on modules | D. Share it
publicly |
|----------------------|---------------------|-------------------------------|-------------------------|

PART III. LANGUAGE IN USE (40 POINTS)

Exercise 4. Complete the sentences with the appropriate words and phrases.

21. If the computer freezes, you should try to the system.

- | | | | |
|-----------|----------|--------|----------|
| A install | B reboot | C mute | D delete |
|-----------|----------|--------|----------|

22. Please your files to an external drive to avoid losing data.

- | | | | |
|-----------|-----------|-------------|----------|
| A back up | B log off | C shut down | D scroll |
|-----------|-----------|-------------|----------|

23. You should never share your with anyone for security reasons.

- | | | | |
|------------|-----------|------------|-----------|
| A keyboard | B monitor | C password | D desktop |
|------------|-----------|------------|-----------|

24. The internet is slow because the is too far from my laptop.



- A mouse B router C scanner D printer
25. I need to this document to a PDF format.
- A export B restart C undo D plug in
26. To see the latest updates on the website, please the page.
- A refresh B minimize C shut down D delete
27. Check the folder if you cannot find an expected e-mail.
- A hardware B spam C desktop D volume
28. You can the image to see the small details more clearly.
- A zoom in on B mute C log off D convenient
29. This software is with both Windows and Mac systems.
- A faulty B compatible C blind D digital
30. To move the file, simply click and it into the new folder.
- A drag B reboot C press and hold D type
31. My computer when I opened that suspicious attachment.
- A crashed B saved C printed D searched
32. Use a to protect your network from unauthorized access.
- A keyboard B firewall C scanner D browser
33. I accidentally a file; can I recover it from the Recycle Bin?
- A deleted B saved C attached D installed
34. The technician needs to the hardware to fix the issue.
- A access B browse C scroll D mute
35. Please the volume; it is way too loud.
- A increase B decrease C restart D follow
36. I'm sorry, I'm in a meeting and cannot talk right now.
- A designed B tied up C rescheduled D digital
37. Could you please? The line is very bad.
- A take a message B speak up C put on hold D hang up



38. Please stay on the line while I to the manager.
A transfer your call B delete C scroll D reboot
39. It is important to reply to this client
A yesterday B ASAP C never D maybe
40. Can I for Mr. Smith? He isn't at his desk.
A speak up B take a message C restart D install
41. I have to the meeting because of a family emergency
A postpone B view C type D press
42. I'm going to you while I check the data.
A put / on hold B speak / up C shut / down D log / off
43. I'll you when I have more information.
A call / back B press / hold C take / message D follow / instructions
44. We need to this issue with the HR department.
A assist B discuss C suit D narrow
45. The secretary will an appointment for you.
A note B make C discuss D visit

Exercise 5. Circle the correct response.

46. How long does the battery last?
A It's made of lithium. B About eight hours of continuous use. C It takes two hours to charge. D You should plug it in now.
47. I'm having trouble logging into the server.
A You should change your password. B The office is on the third floor. C I'll print the report for you. D Yes, the connection is very fast.



48. Who is responsible for the new marketing campaign?

- | | | | |
|--------------------------------|--------------------------------------|-------------------------------------|----------------------------------|
| A We'll launch it next month.. | B.Mr. Henderson is in charge of that | C It was a very expensive project.. | D She's working from home today. |
|--------------------------------|--------------------------------------|-------------------------------------|----------------------------------|

49. Would you like me to send you the file via email?

- | | | | |
|-------------------------------------|--------------------------------------|-------------------------------------|--------------------------------|
| A No, I've already seen that movie. | B Yes, but please compress it first. | C I'll check the printer settings.. | D The attachment is too large. |
|-------------------------------------|--------------------------------------|-------------------------------------|--------------------------------|

50. Where should I store these spare cables?

- | | | | |
|-----------------------------------|--------------------------------|---------------------------|-------------------------------------|
| A In the cabinet behind the desk. | B I'll buy some more tomorrow. | C They are 2 meters long. | D You can use the wireless network. |
|-----------------------------------|--------------------------------|---------------------------|-------------------------------------|

51. Has the technician fixed the photocopier yet?

- | | | | |
|-------------------------------------|--|-------------------------------------|---|
| A It produces 50 copies per minute. | B No, he's still waiting for a spare part. | C You can find it next to the lift. | D Please sign the maintenance contract. |
|-------------------------------------|--|-------------------------------------|---|

52. How do I change the language settings on this software?

- | | | | |
|------------------------------------|---------------------------------|--|-------------------------------------|
| A It's available in ten languages. | B I prefer the English version. | C Go to the "Tools" menu and select "Options". | D You need to restart the computer. |
|------------------------------------|---------------------------------|--|-------------------------------------|

53. Are you going to attend the seminar on cybersecurity?

- | | | | |
|-----------------------------|--------------------------------------|---------------------------------|---------------------------------|
| A I don't know my username. | B The firewall is working correctly. | C It was held in the main hall. | D Yes, I've already registered. |
|-----------------------------|--------------------------------------|---------------------------------|---------------------------------|

54. Why is the internet connection so slow today?

- | | | | |
|-------------------------------------|--------------------------------------|-----------------------------------|---|
| A Because the router is turned off. | B I'll call you back in ten minutes. | C You can use the ethernet cable. | D Because we are upgrading the bandwidth. |
|-------------------------------------|--------------------------------------|-----------------------------------|---|

55. Can you show me how to use the spreadsheet?

- | | | | |
|--|---------------------------------|--|--------------------------------------|
| A Yes, I'll send you the link to the tutorial. | B The data is very interesting. | C I've been working here for five years. | D Yes, I have a copy of the invoice. |
|--|---------------------------------|--|--------------------------------------|



56. Do you mind if we postpone the conference call?

- | | | | |
|---|--------------------------------|---------------------------------------|---------------------------|
| A Not at all. Is Wednesday okay for you?. | B Yes, the volume is too loud. | C I'll take notes during the meeting. | D The line is very clear. |
|---|--------------------------------|---------------------------------------|---------------------------|

57. What's the deadline for the project proposal?

- | | | | |
|---------------------------------|---------------------------------------|---|---------------------------------------|
| A It's about twenty pages long. | B Mr. Smith will review the proposal. | C We need to submit it by Friday afternoon. | D We are still discussing the budget. |
|---------------------------------|---------------------------------------|---|---------------------------------------|

58. Is there a wireless network available for guests?

- | | | | |
|--------------------------------|------------------------------------|---------------------------------|---|
| A You need a new graphics card | B Yes, I'll give you the password. | C The signal is very weak here. | D Because you're getting a lot of junk email. |
|--------------------------------|------------------------------------|---------------------------------|---|

59. I'm afraid the hard drive is full.

- | | | | |
|---|------------------------------------|-------------------------------|--|
| A You should back up your files to the cloud. | B I'll buy a new monitor tomorrow. | C The processor is very fast. | D You can find it in the "Downloads" folder. |
|---|------------------------------------|-------------------------------|--|

60. What did you type into the search box?

- | | | | |
|-----------------|----------|----------------------|----------------------------|
| A My signature. | B A URL. | C Relevant keywords. | D All answers are correct. |
|-----------------|----------|----------------------|----------------------------|



PART IV. WRITING (10 POINTS)

Exercise 6. Write an email on one of the following topics following the format provided. CHOOSE ONE OF THE FOLLOWING.

A

Write an email to complain about a service or a product that was incorrect.

- state that you received an unsatisfactory service
- give the details of your problem
- mention the invoice number (you invent one)
- state what you think the company should do

B

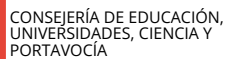
Write an email requesting more information after seeing an advertisement for an IT job position.

Include: `

- clarification of the job you are interested in
- a request for specific additional information
- details about your suitability for the position

FORMAT

The image shows a template for an email interface. At the top, there is a header bar with a mail icon on the left and window control icons on the right. Below the header, there are three input fields labeled 'To:', 'From:', and 'Subject:'. The main body of the email is a large white area with horizontal dotted lines for writing. The template is designed to be used for writing an email as part of an exercise.



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PART IV. WRITING - ANSWER SHEET

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There are approximately 20 lines visible. The paper has a slight shadow on the right side, suggesting it's resting on a surface.

DATOS DEL ASPIRANTE			FIRMA
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Rodee con un círculo la casilla correcta. En caso de error, tache con una X la respuesta equivocada. No se admitirá más de un cambio por pregunta. Si la respuesta no está indicada claramente, se considerará no válida.

PART I. LISTENING				
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
PART II. READING				
11				
12				
13				
14				
15				
16	A	B	C	D
17	A	B	C	D
18	A	B	C	D
19	A	B	C	D
20	A	B	C	D
PART III. LANGUAGE IN USE				
21	A	B	C	D
22	A	B	C	D
23	A	B	C	D
24	A	B	C	D
25	A	B	C	D
26	A	B	C	D
27	A	B	C	D
28	A	B	C	D

29	A	B	C	D
30	A	B	C	D
31	A	B	C	D
32	A	B	C	D
33	A	B	C	D
34	A	B	C	D
35	A	B	C	D
36	A	B	C	D
37	A	B	C	D
38	A	B	C	D
39	A	B	C	D
40	A	B	C	D
41	A	B	C	D
42	A	B	C	D
43	A	B	C	D
44	A	B	C	D
45	A	B	C	D
46	A	B	C	D
47	A	B	C	D
48	A	B	C	D
49	A	B	C	D
50	A	B	C	D
51	A	B	C	D
52	A	B	C	D
53	A	B	C	D
54	A	B	C	D
55	A	B	C	D
56	A	B	C	D
57	A	B	C	D
58	A	B	C	D
59	A	B	C	D
60	A	B	C	D